



KANTAR

Magnify creative
effectiveness at scale
with AI & Analytics

September 28th 2023

Today's speakers



Geoffrey Ferlay

Chief Offer Officer,
Northern & Eastern Europe, Kantar



Matthew Dodd

Head of Analytics,
Global Clients, Kantar



Patrycja Herbowska-Tytro

Head of Analytics,
Poland, Kantar

Today's agenda

1

Before campaign development:

Get alignment on the unique message and positioning that will bring your brand to life.

2

During campaign development:

Get the content right to unleash short- and long-term effectiveness.

3

While the campaign is live:

Optimize your media ROI in a granular and actionable way.

1

Before campaign development:

Get alignment on the unique message and positioning that will bring your brand to life.

2

During campaign development:

Get the content right to unleash short- and long-term effectiveness.

3

While the campaign is live:

Optimize your media ROI in a granular and actionable way.

Years of validating our brand tracking with financial performance proves the most important traits of financial growth



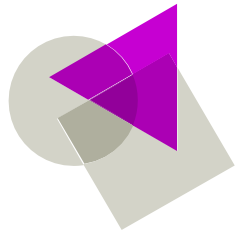
Meaningful

Consumers feel an affinity for the brand or think it meets their needs



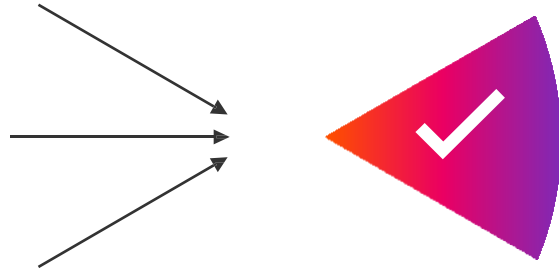
Different

The brand feels different from others or sets trends in the category



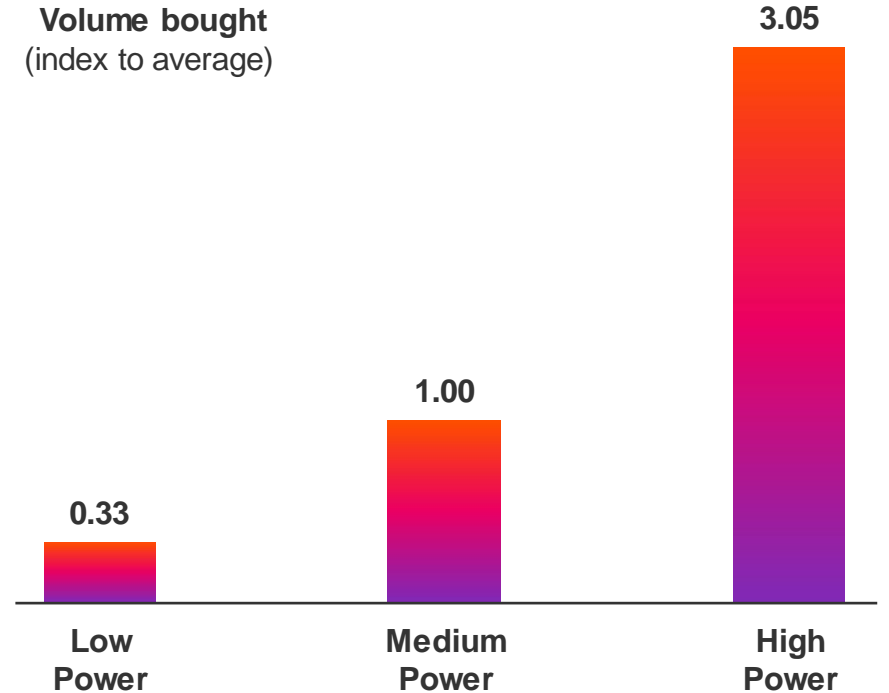
Salient

Comes to mind quickly and readily when activated by ideas relating to retailer or category choice

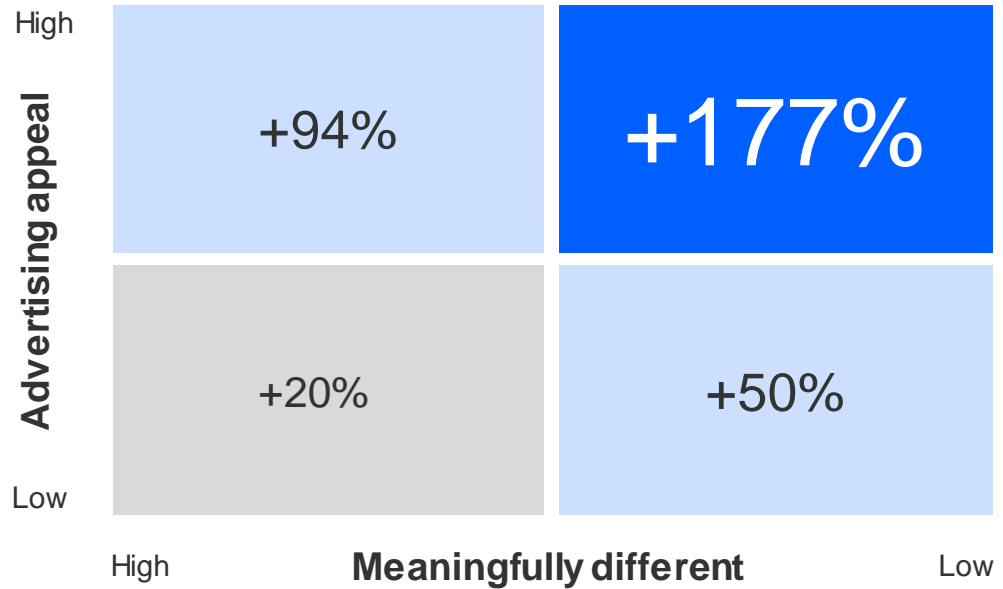


POWER

Volume bought
(index to average)

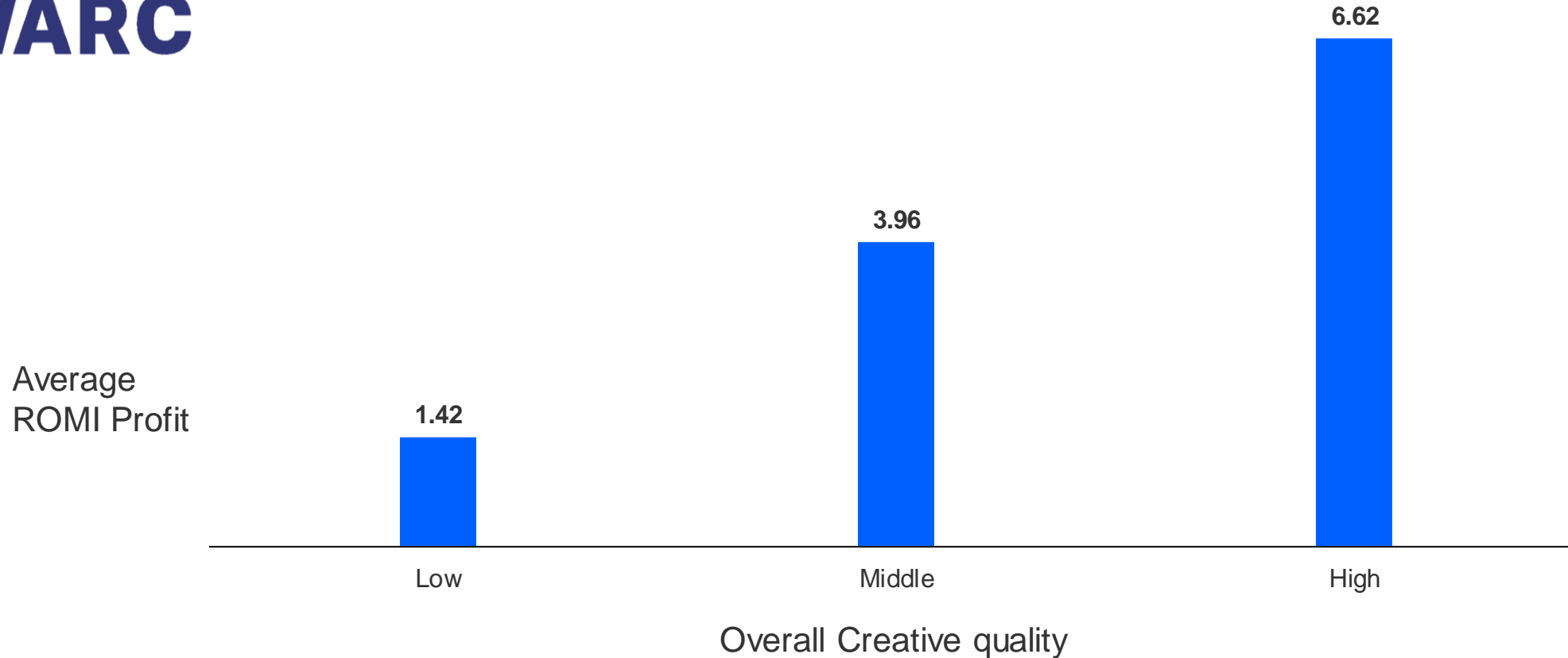


We also know that Creative Quality is a key factor in brand growth



Creative & Effective ads generate more than 4 times as much profit

WARC



**BREAK THROUGH
THE CLUTTER**

**CONVEY
MEANINGFUL DIFFERENCE**

CREATIVE QUALITY

**WORK FOR
YOUR BRAND**

**TRIGGER
THE RIGHT RESPONSE**

**BREAK THROUGH
THE CLUTTER**

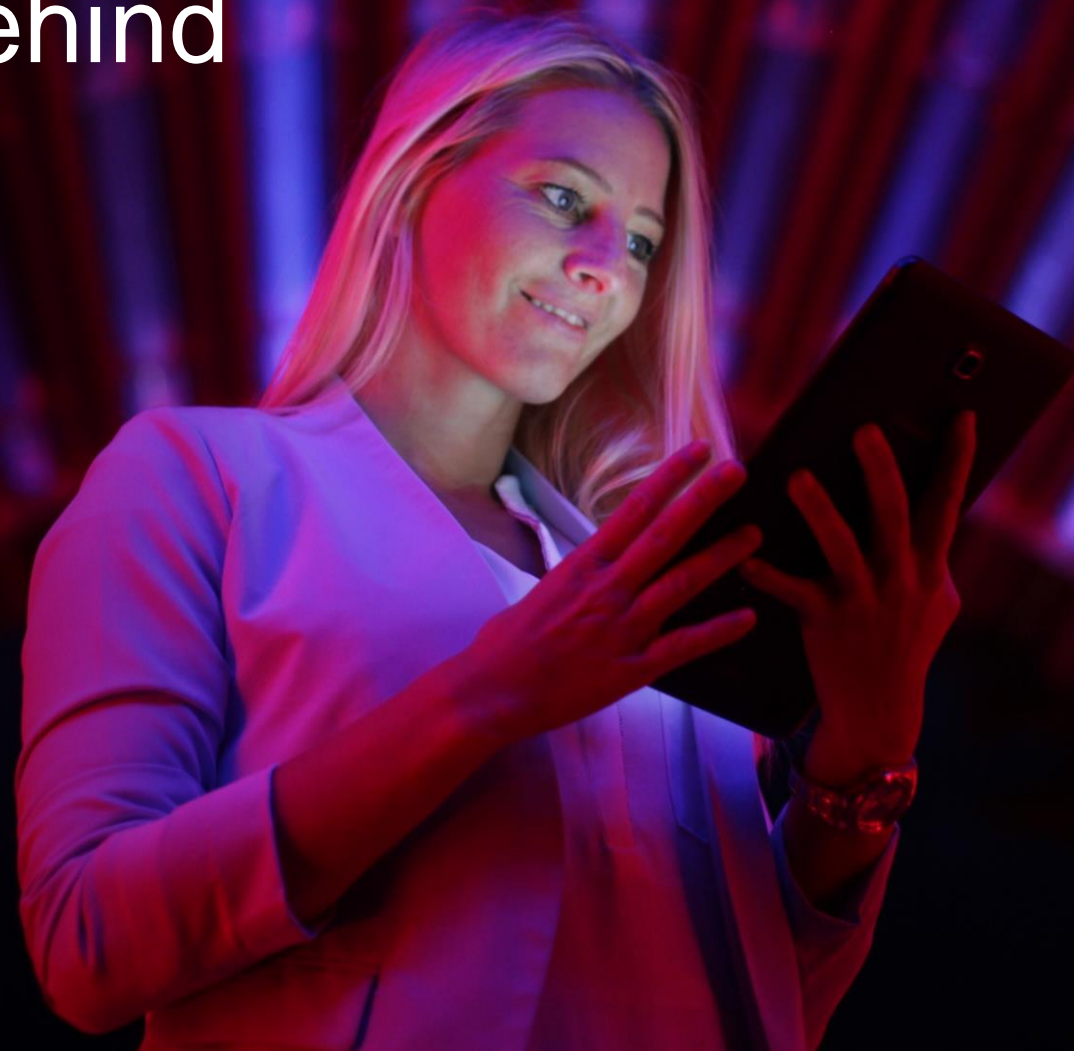
**CONVEY
MEANINGFUL DIFFERENCE**

CREATIVE QUALITY

**WORK FOR
YOUR BRAND**

**TRIGGER
THE RIGHT RESPONSE**

Get aligned behind
what matters



People think of brands as a set of associations

Fragrance

Healthy hair

For the whole family

Encourage to make a difference

Trust

Delivers the desired look

Innovative

Attractive Packaging

TBCA

Personalised experience

Heritage

Environmentally conscious

Worth

Celebrates and empowers women

Recyclable Packaging

Affordable

Feel good

Active lifestyle

Celebrates Differences

Accessible professional products

Promotes self love



And the way they make choices is not straightforward



Interlinked



Indirect effects

Activating one brand lever has a knock-on effect on others, impacting your brand perception

Direct Impact on Brand Equity

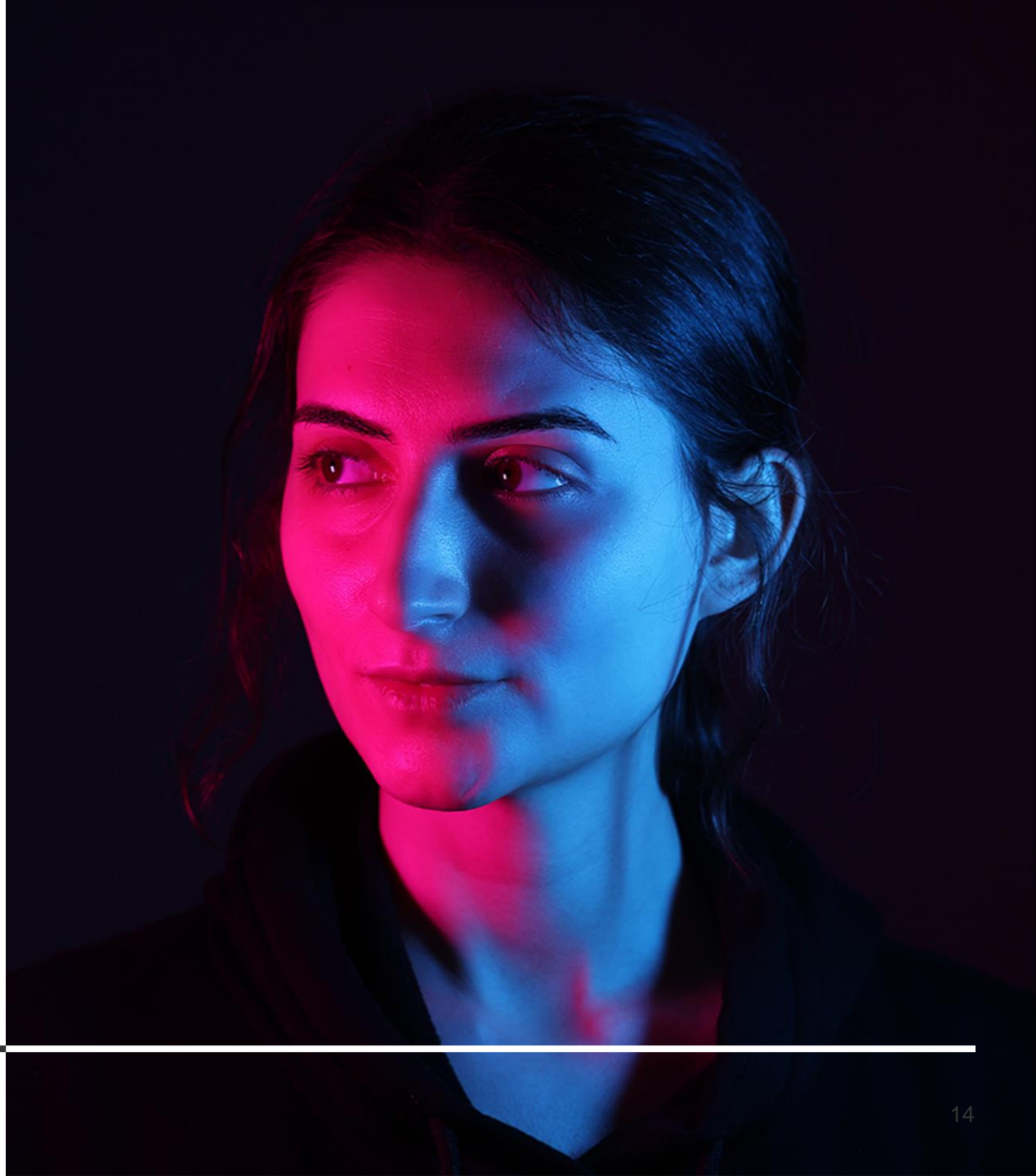


Indirect impact on Brand Equity



What are the implications?

1. **Focusing on category drivers is not enough. You need to find your own path**



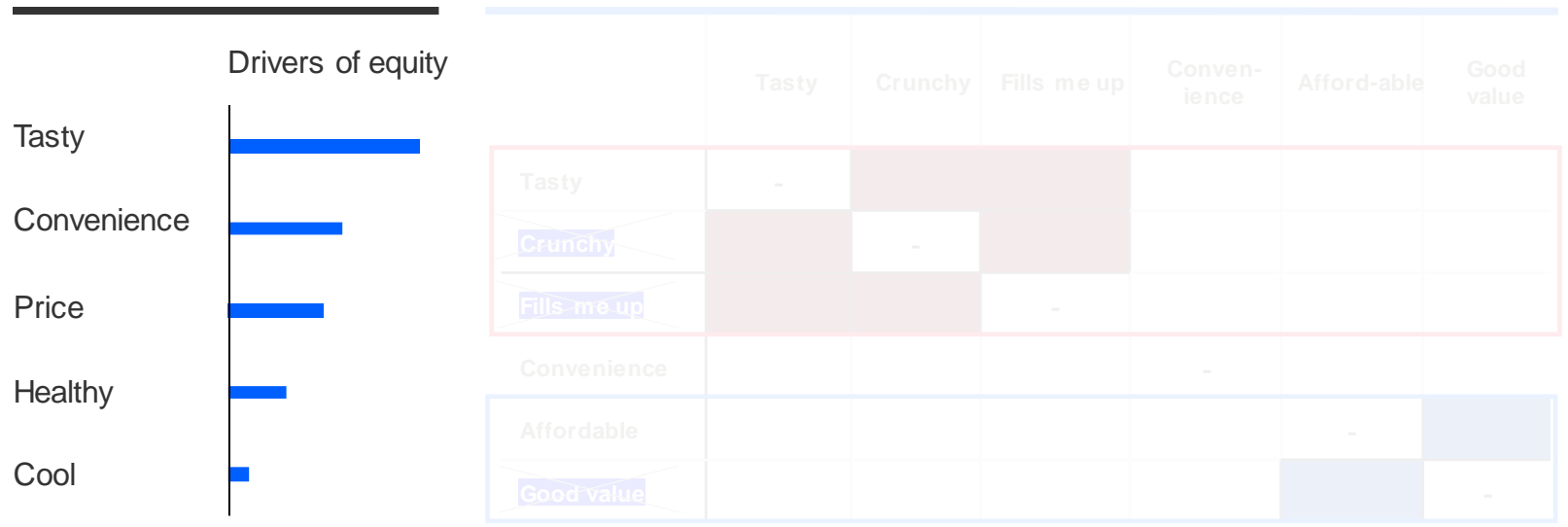
Implications...

2. Regular driver analysis is not sufficient

You need to identify the full 'web of brand drivers' to truly understand which levers to pull



But it may leave behind important attributes that have to be eliminated from the analysis due to multicollinearity



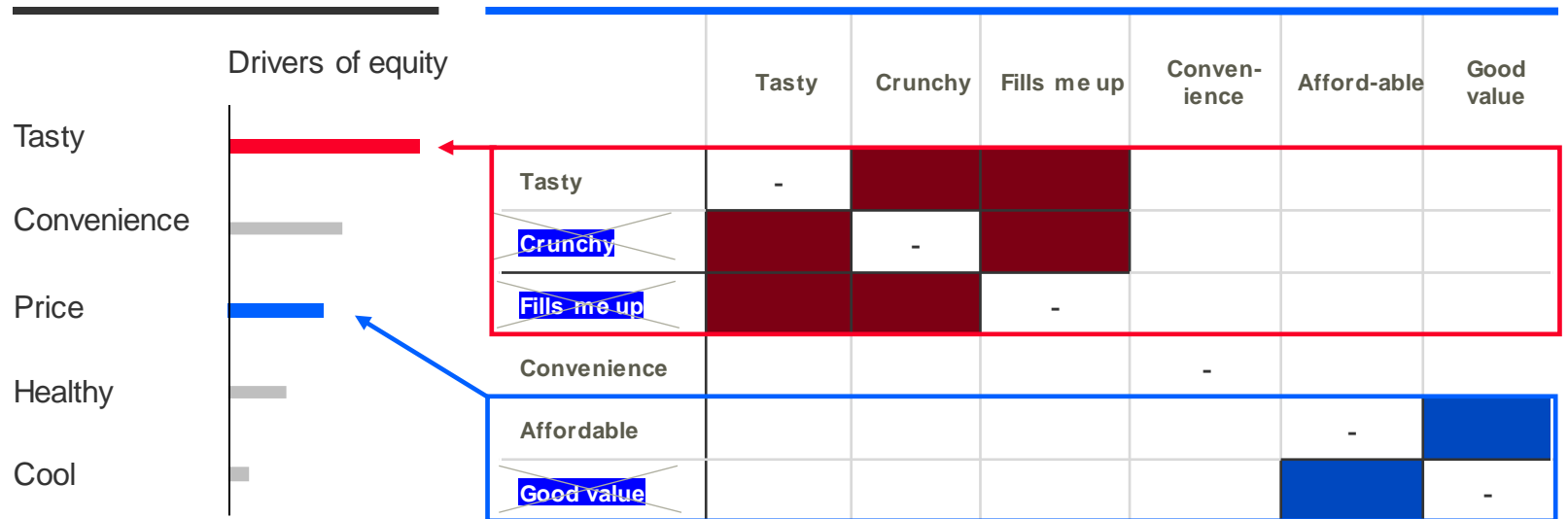
Implications...


2. Regular driver analysis is not sufficient

Regular brand driver decomposition isolates the drivers that correlate the most with brand equity



But **it may leave behind important attributes** that have to be eliminated from the analysis due to multicollinearity



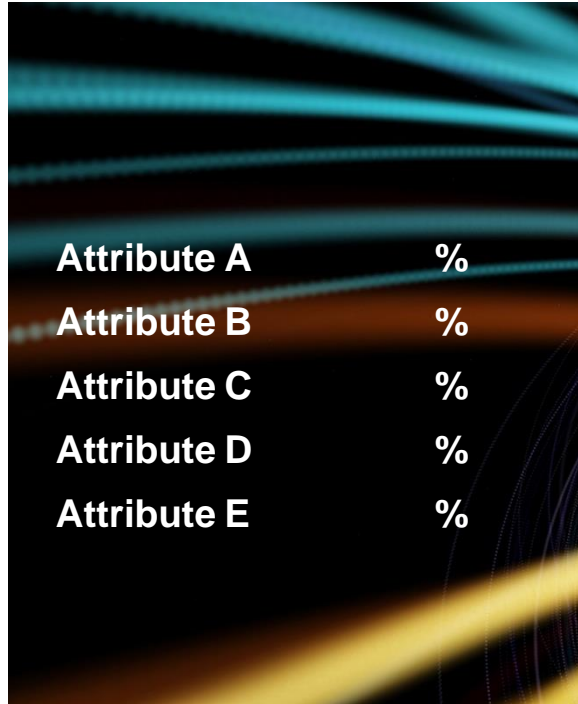


BrandStructures embraces the complexity and allows you to explore all possible routes to growth

How do we do this?

BrandStructures is an analytical, data-led tool to prioritise actions that will maximise growth

Measure



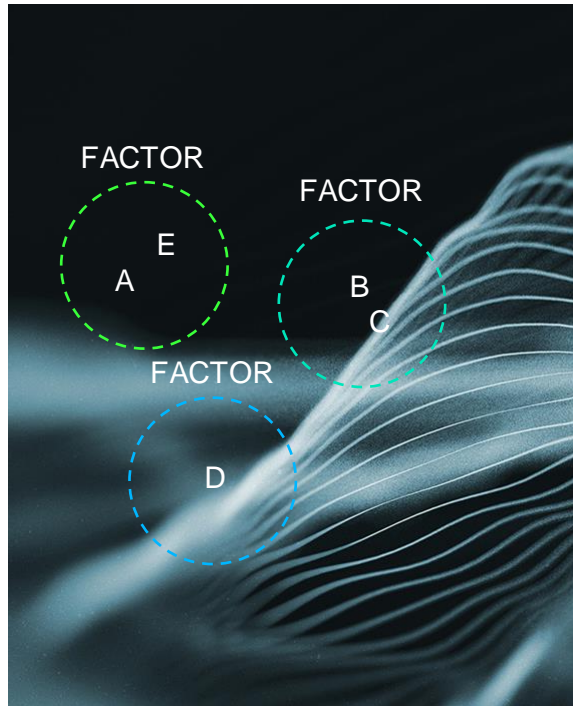
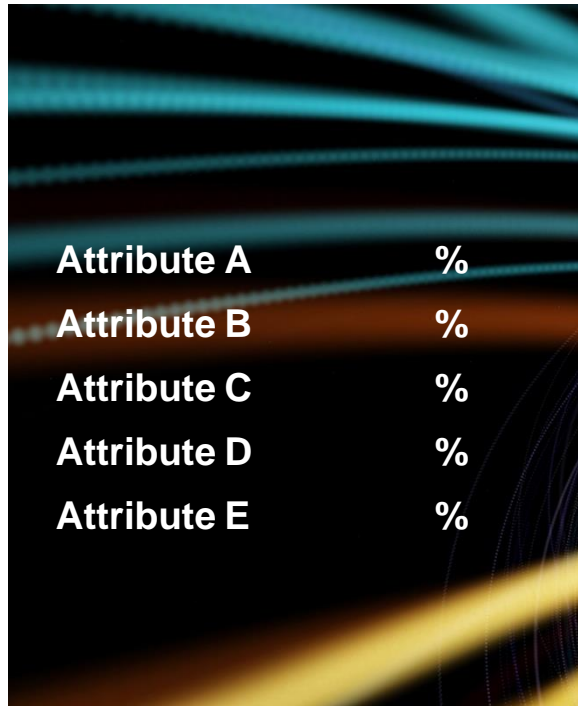
Attribute A	%
Attribute B	%
Attribute C	%
Attribute D	%
Attribute E	%

How do we do this?

BrandStructures is an analytical, data-led tool to prioritise actions that will maximise growth

Measure

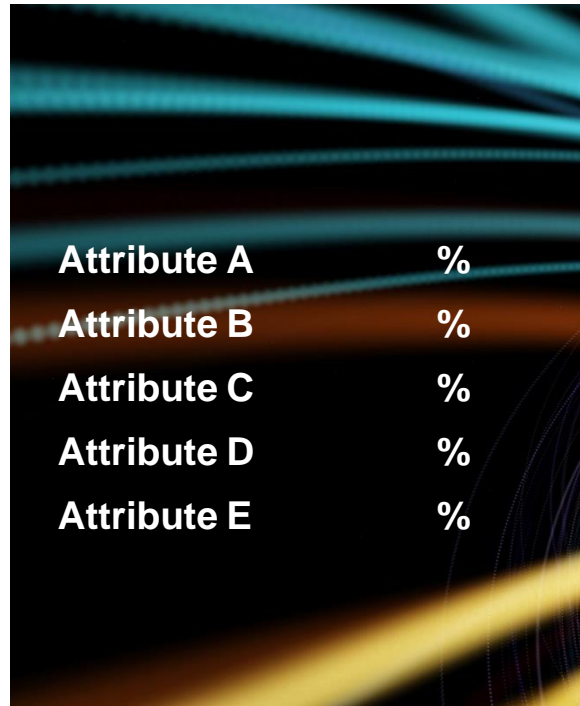
Identify themes



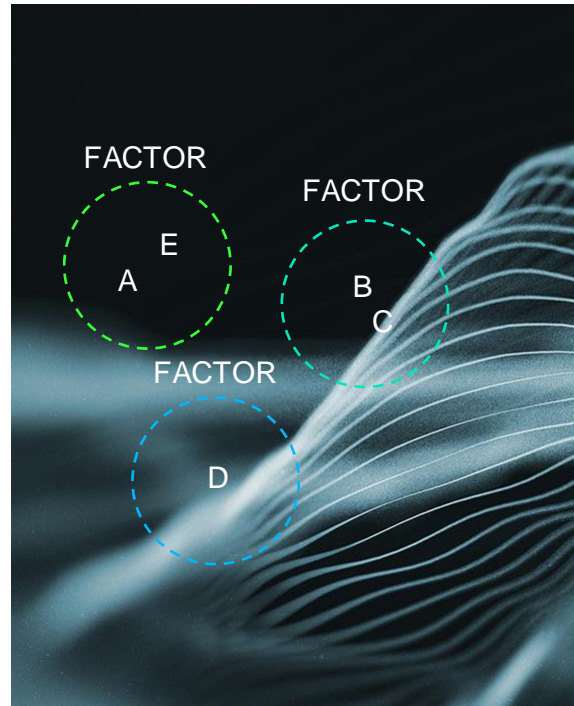
How do we do this?

BrandStructures is an analytical, data-led tool to prioritise actions that will maximise growth

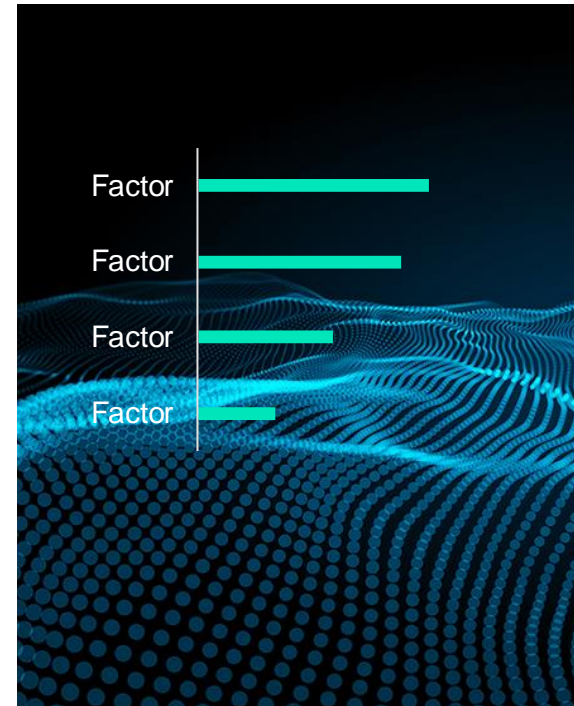
Measure



Identify themes



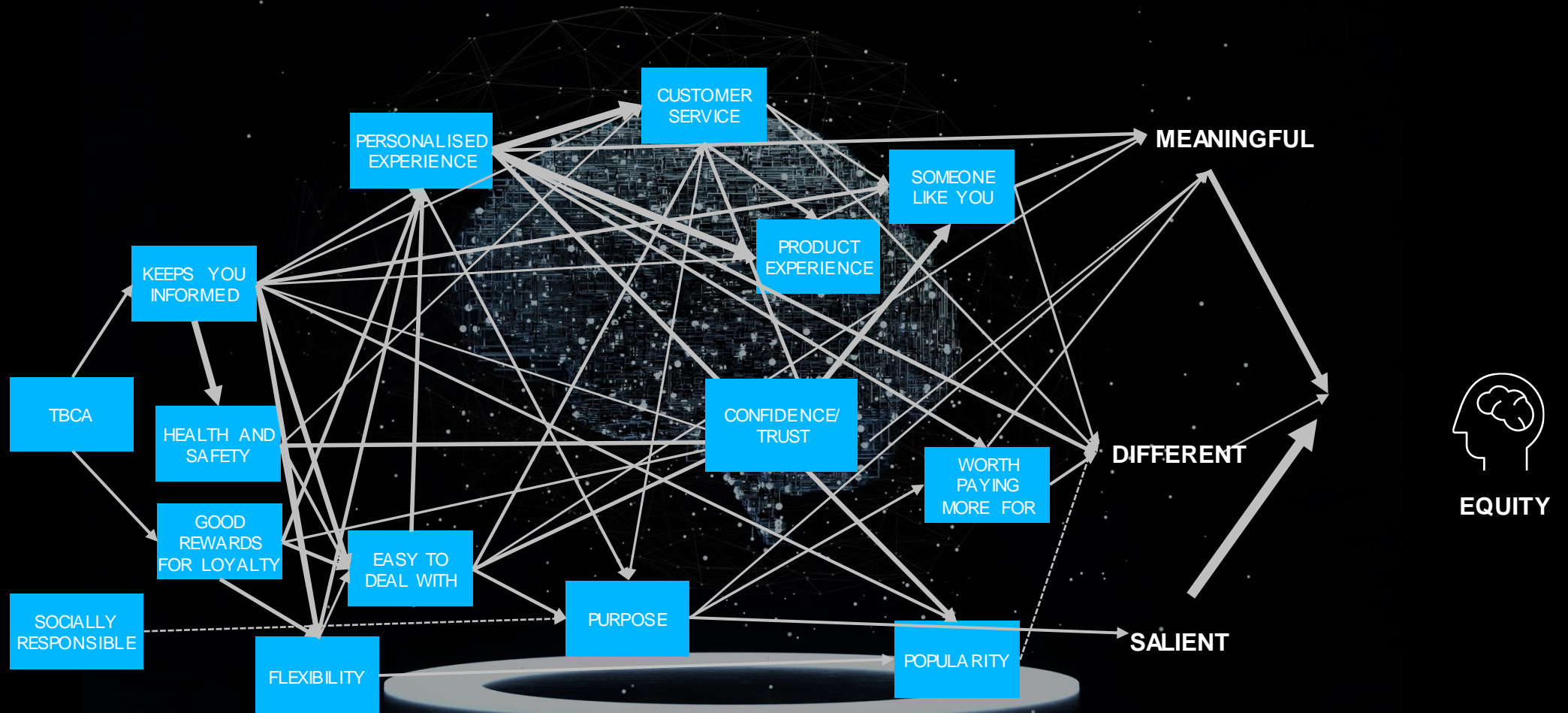
Rank the importance



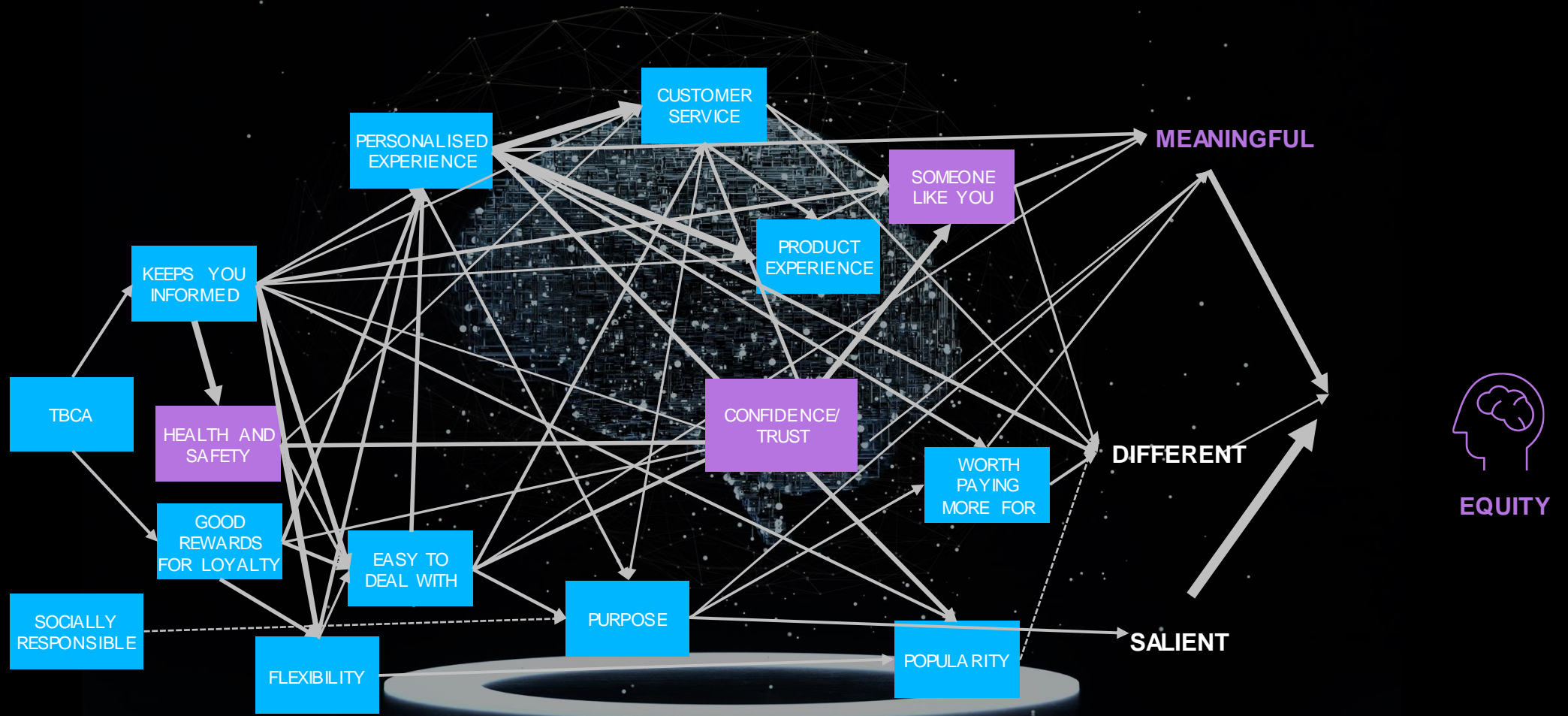
Quantify relationships and identify paths



Understand your brand structures and align everyone based on it

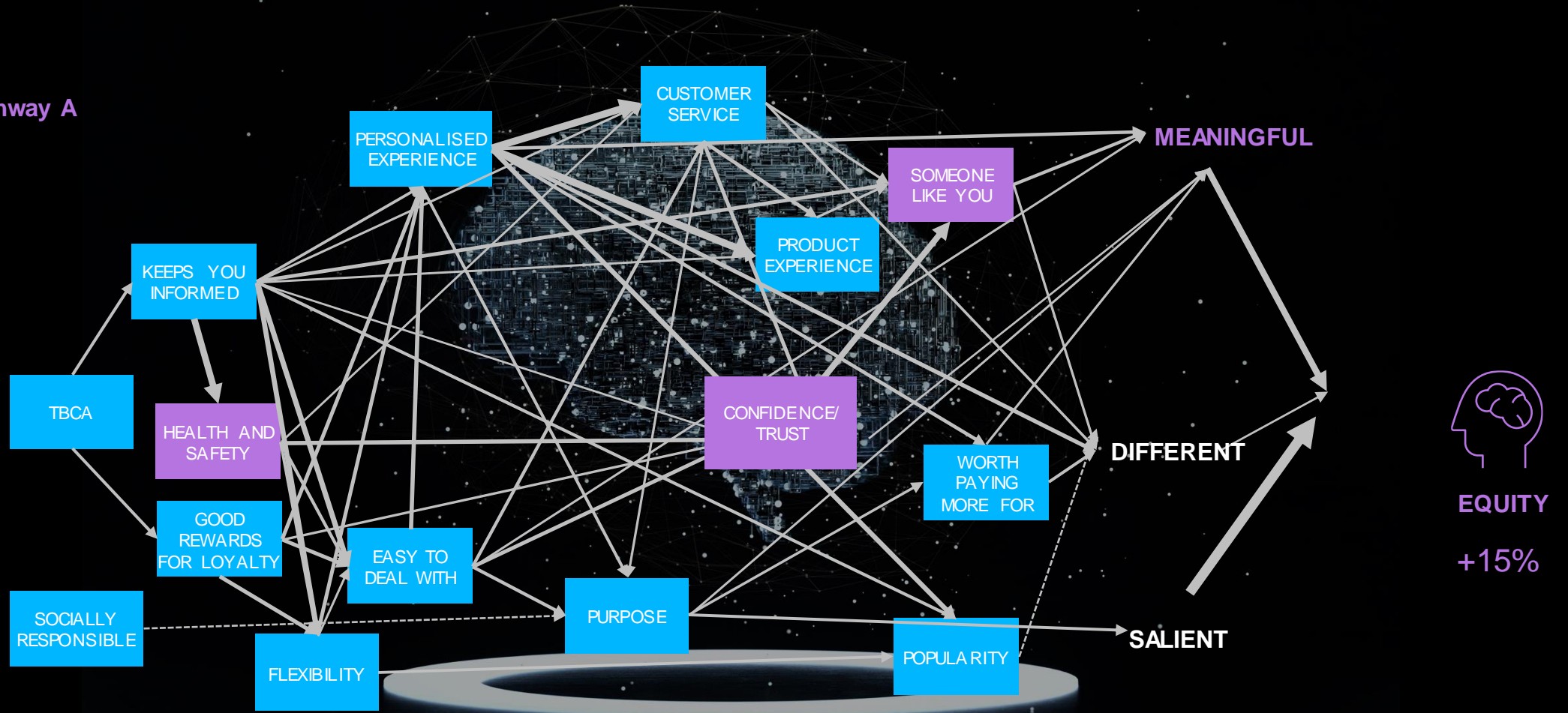


Understand your brand structures and align everyone based on it



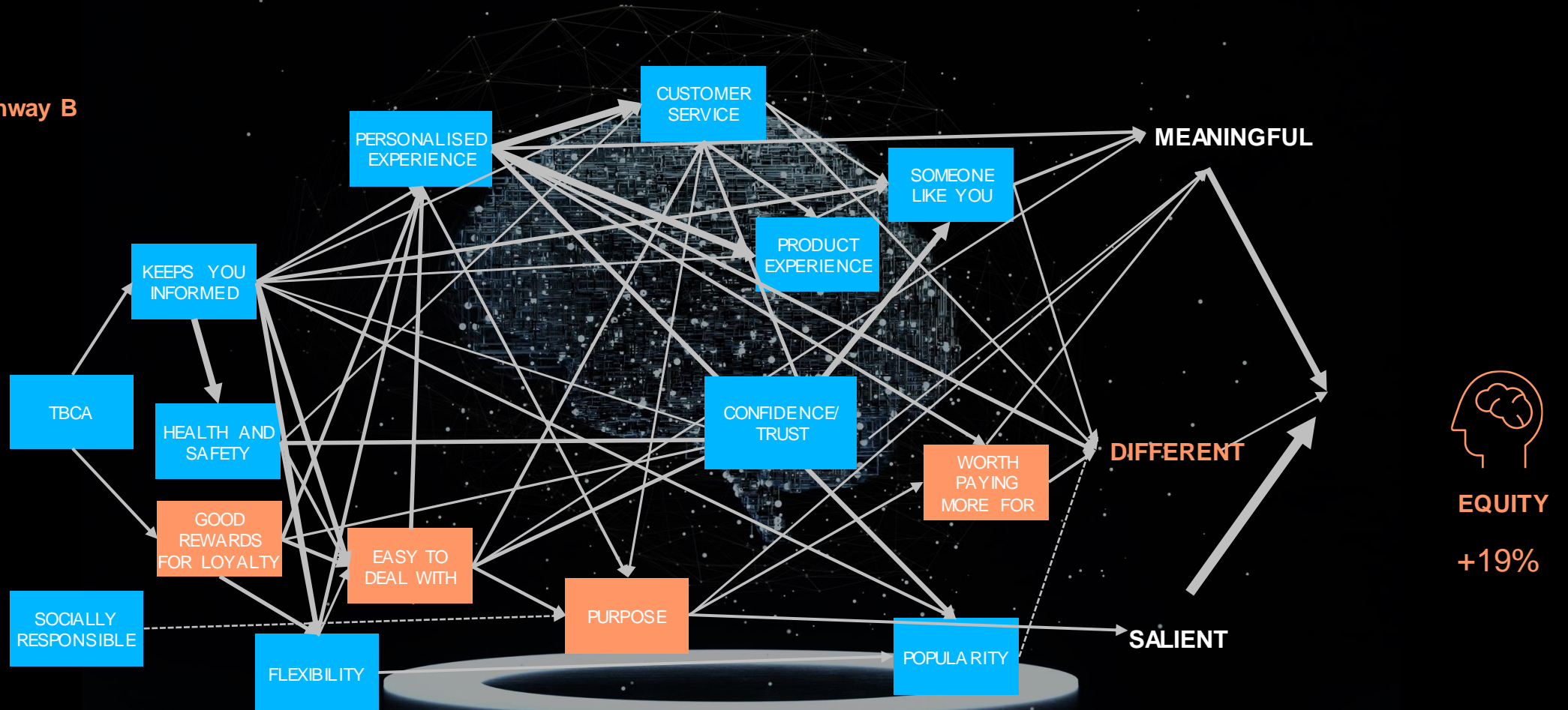
Understand your brand structures and align everyone based on it

5% increase in pathway A leads to...



Understand your brand structures and align everyone based on it

5% increase in pathway B leads to...



BrandStructures provided **Löfbergs** with clear focus areas for sustainable growth to develop a new successful communication platform

The Client challenge

Increased price competition in the market, new competitors entering and clear decline in brand strength.

Going forward there will be an increased focus on strengthening the brand and growing the business in both long and short term.

To do that, clear need for deeper and more actionable brand and market insights and specifically understand what levers could help the brand grow.

How did Kantar help?

Used BrandStructures:

- Brand and Category drivers identified and quantified
- Competitor analysis to identify spaces to play that are not owned by others
- Explore relationships to identify optimal paths and levers for growth

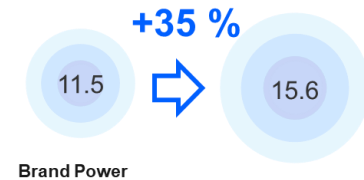


What was the impact?

Modelling and results were fed straight into the creative process for the new brand and communication platform

Clear areas to focus on for sustainable growth

New platform and campaign launched building on these findings



CASE STUDY

“ The BrandStructures analysis gave us valuable insight that formed the foundation for the development of our brand strategy and the development of a completely new communication platform ”

Gabriella Gille
Chief Brand & Category Officer, Löfbergs



1

Before campaign development:

Get alignment on the unique message and positioning that will bring your brand to life.

2

During campaign development:

Get the content right to unleash short- and long-term effectiveness.

3

While the campaign is live:

Optimize your media ROI in a granular and actionable way.

MY POLL

What % of marketers think that all major assets in a campaign should be tested:

- 50-60%
- 60-70%
- 70%+

What % of marketers test little to none of their creative

- 20-30%
- 30-40%
- 40%+

Creative quality matters

Marketers agree but don't act accordingly
There is an important Marketers' *value-action gap*

76%

think that all major assets in a campaign should be tested

42%

test little to none of their creative

Identified barriers:

- Cost
- Speed to Market
- Project Time



Investments are getting bigger (+90% between 2014-2022)

- The creative economy has been growing faster than the wider economy in 9 major countries in EMEA and APAC and total creative economy employment is up 4 million from 2011



Digital spend is growing

- Digital pureplay ad revenue will account for 68.8% of the total in 2023 and will reach 74.4% of total ad revenue by 2028



Huge disparity between winners and losers

- Some advertisers generating £13 for every £1 spent
- However, 70% generating less than £2 for every £1 spent

<https://www2.deloitte.com/content/dam/Deloitte/uk/Documents/technology-media-telecommunications/deloitte-uk-future-creative-economy-report-final.pdf>

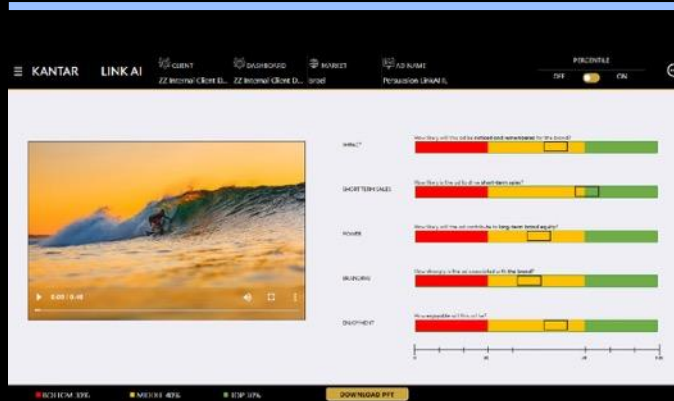
<https://www.mckinsey.com/capabilities/mckinsey-digital/our-insights/creativitys-bottom-line-how-winning-companies-turn-creativity-into-business-value-and-growth>

<https://www.groupm.com/mid-year-advertising-forecast-2023>

Kantar's AI solutions for creative measurement

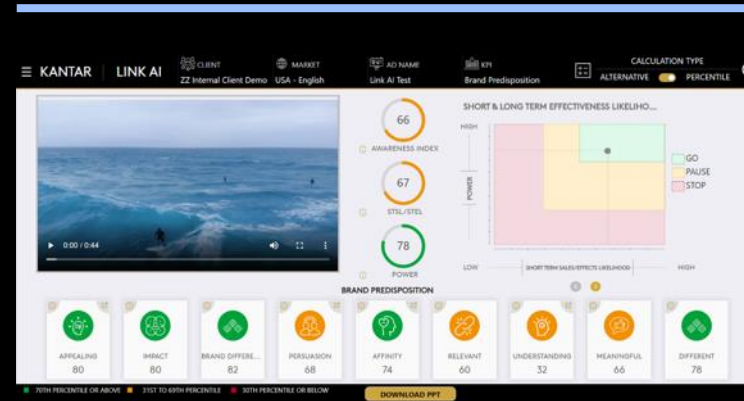
Available on Kantar Marketplace

Link AI for TV



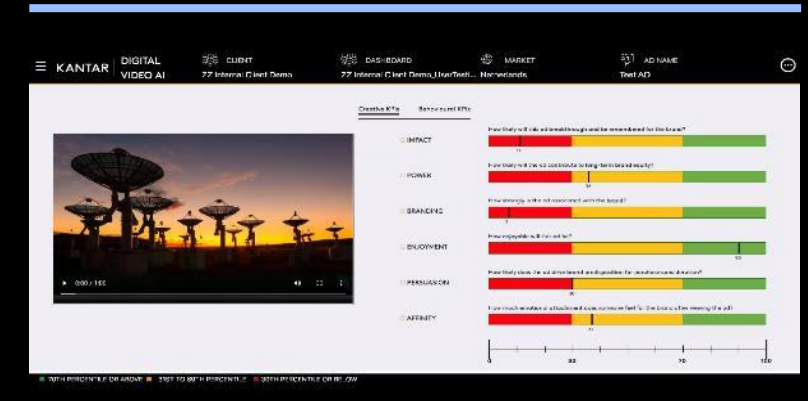
- Simple dashboard
- 5 measures
- TV norms

Link AI for TV + Analyser Module



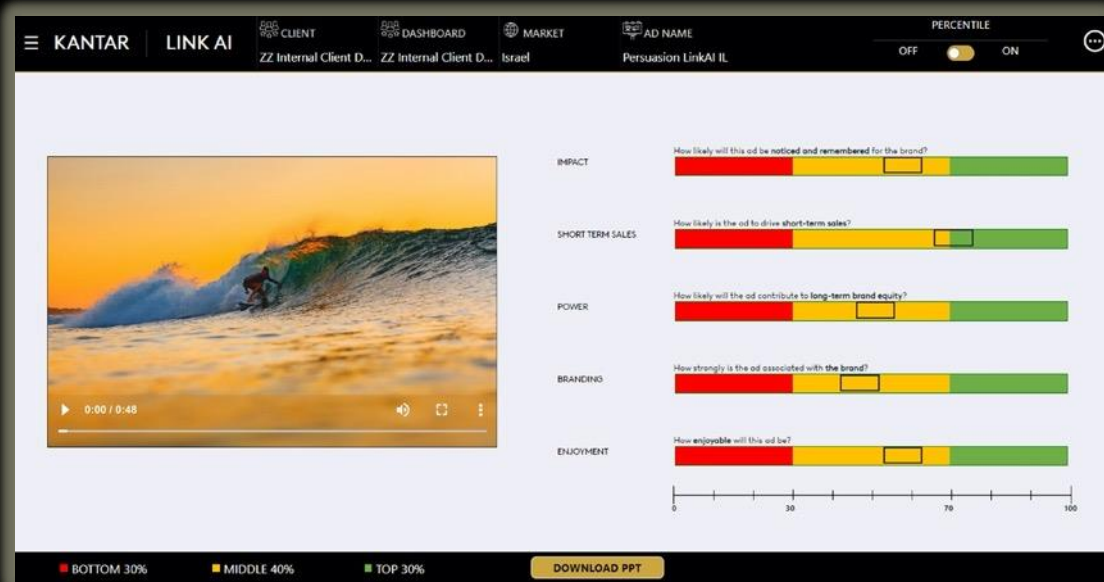
- Diagnostic dashboard
- 15 measures, KPI traces, Emotion snapshot
- TV norms

Link AI for Digital



- Simple dashboard
- 9 creative and behavioral measures
- Digital norms (Facebook, YouTube and OLV)

Link AI for TV focuses on core measures in an easy-to-use dashboard



Rapidly predict how an ad will perform along five key measures against TV norms.

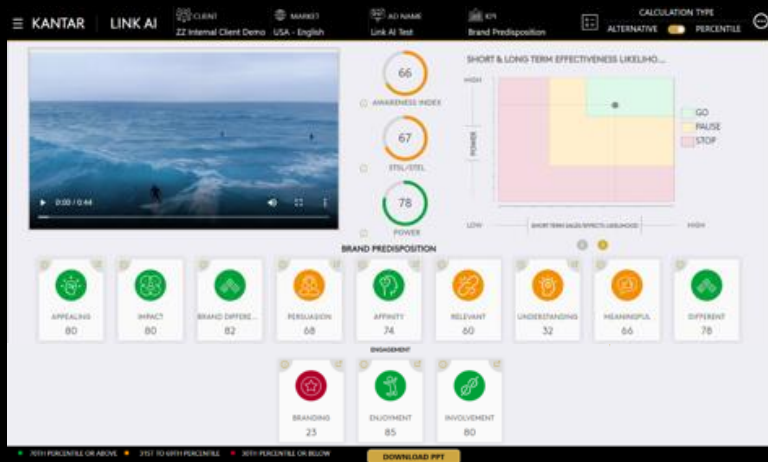
Designed for the fast pace and high volume of TV ad development.

Features:

- Predictions in 15 minutes
 - Predictions on key creative pre-testing metrics, including:
 - Short-Term Sales Likelihood
 - Brand Power
 - Impact Score
 - Branding
 - Enjoyment
- Predictions are benchmarked against TV norms for the market

Analyser Module enables Link AI for TV to go deeper into each ad

Adding diagnostic power to Link AI for TV by providing additional measures to help users understand why an ad performs the way it does and what needs improvement



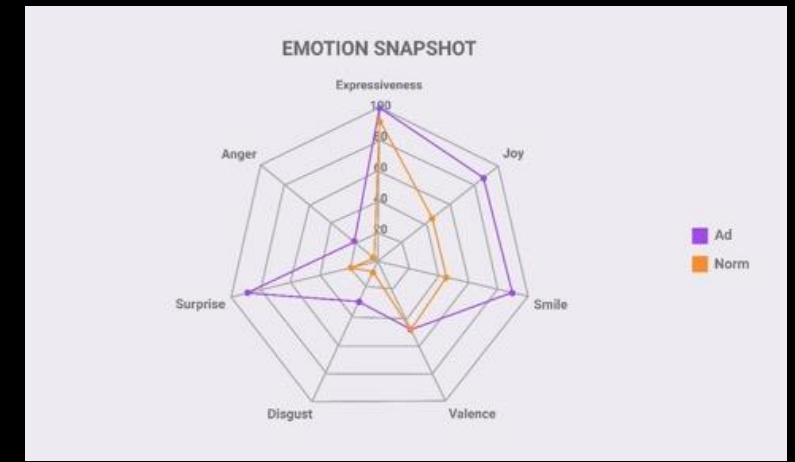
Additional Link KPIs

Analyser Module provides the predictions on fifteen metrics that help you better understand why the ad is performing the way it does.



Diagnostic Traces

Trace lines are the machine's second-by-second prediction for each KPI based on the content up until that moment, to help reveal which scenes impact the KPI the most.



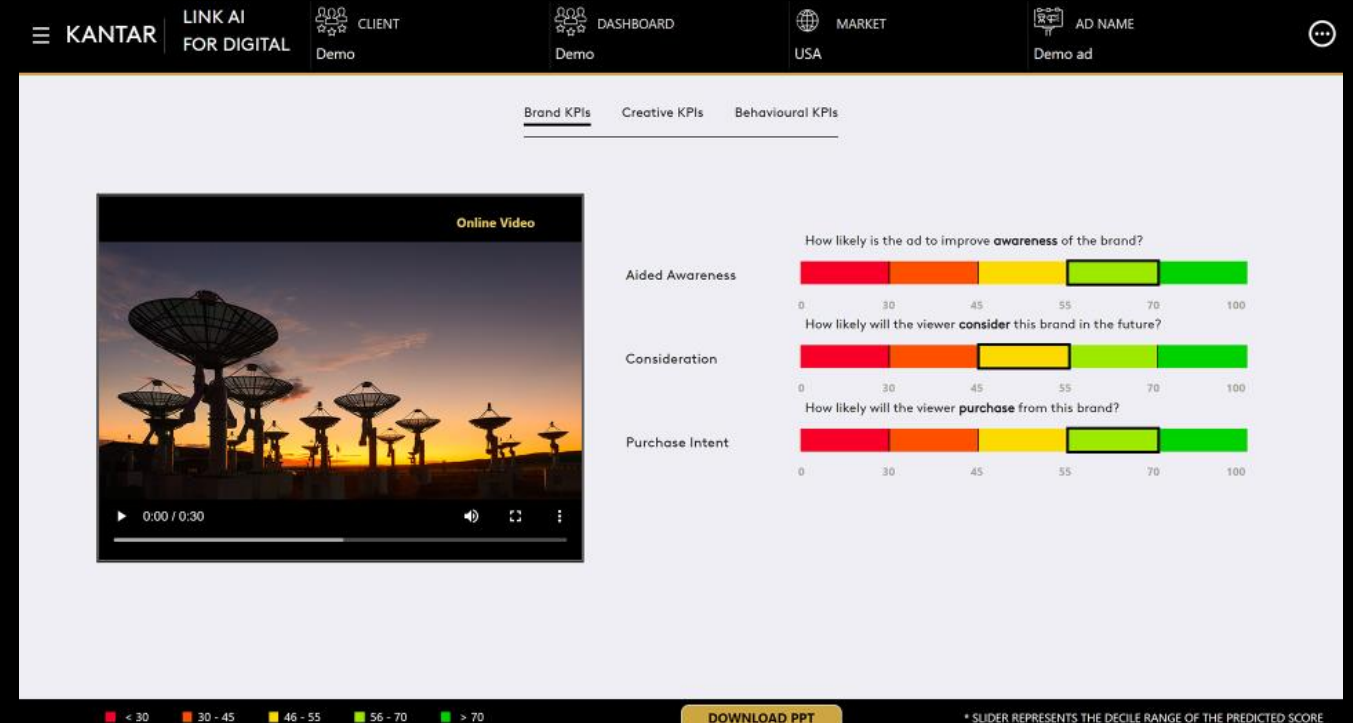
Emotion Snapshot

Emotion snapshot shows the probability of the ad evoking a given emotion or facial response for a viewer, to help assess the underlying emotional reaction to the ad.

Link AI for Digital rapidly predicts performance in online video, YouTube or Facebook

- Decision-quality insights in **15 minutes**
- Results are delivered to an easy-to-use dashboard
- Benchmarked against channel-specific norms (YouTube, Facebook, Tik Tok, online videos)
- Informed by Kantar's validated Link creative testing suite and trained on the world's largest advertising database

It's trained on multiple data sets and is the only AI solution that combines creative engagement, brand lift and behavioural predictions



Receive a comprehensive view of predicted digital ad performance with 3 sets of metrics

1. Brand metrics

The ad's likely contribution to campaign effectiveness with media weight behind it



- Aided Awareness
- Consideration
- Purchase Intent
- Ad Recall *(Tik Tok only)*

2. Creative metrics

What people think/feel about the ad/brand



- Impact
- Power
- Branding
- Enjoyment
- Persuasion
- Affinity

3. Behavioral metrics

How people interact with the ad



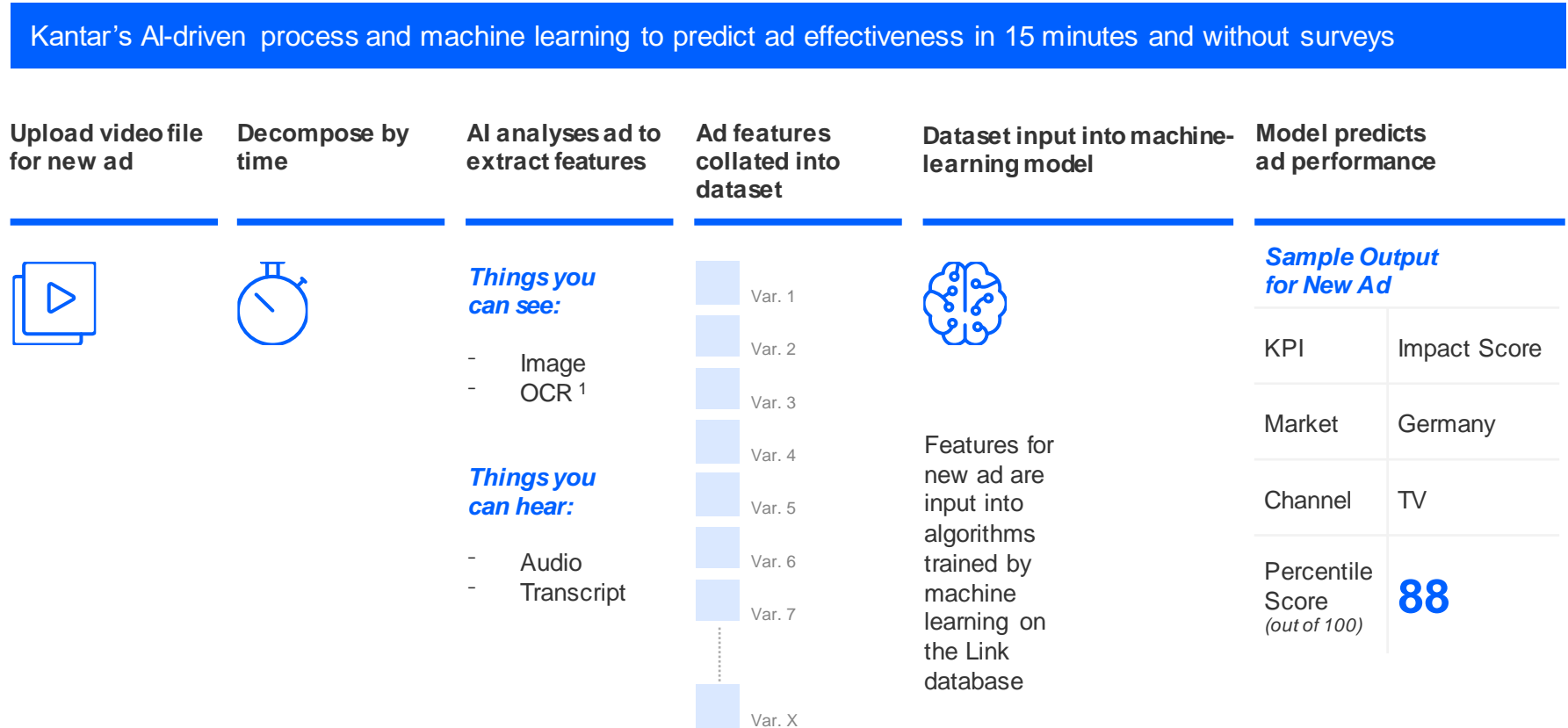
- Interaction *(Facebook only)*
- Skip Time
- Action Likelihood
- Watchability *(Tik Tok Only)*
- Likeability *(Tik Tok Only)*

How it works

With best-in-class AI and ML technology, our AI solutions deliver results you can count on.

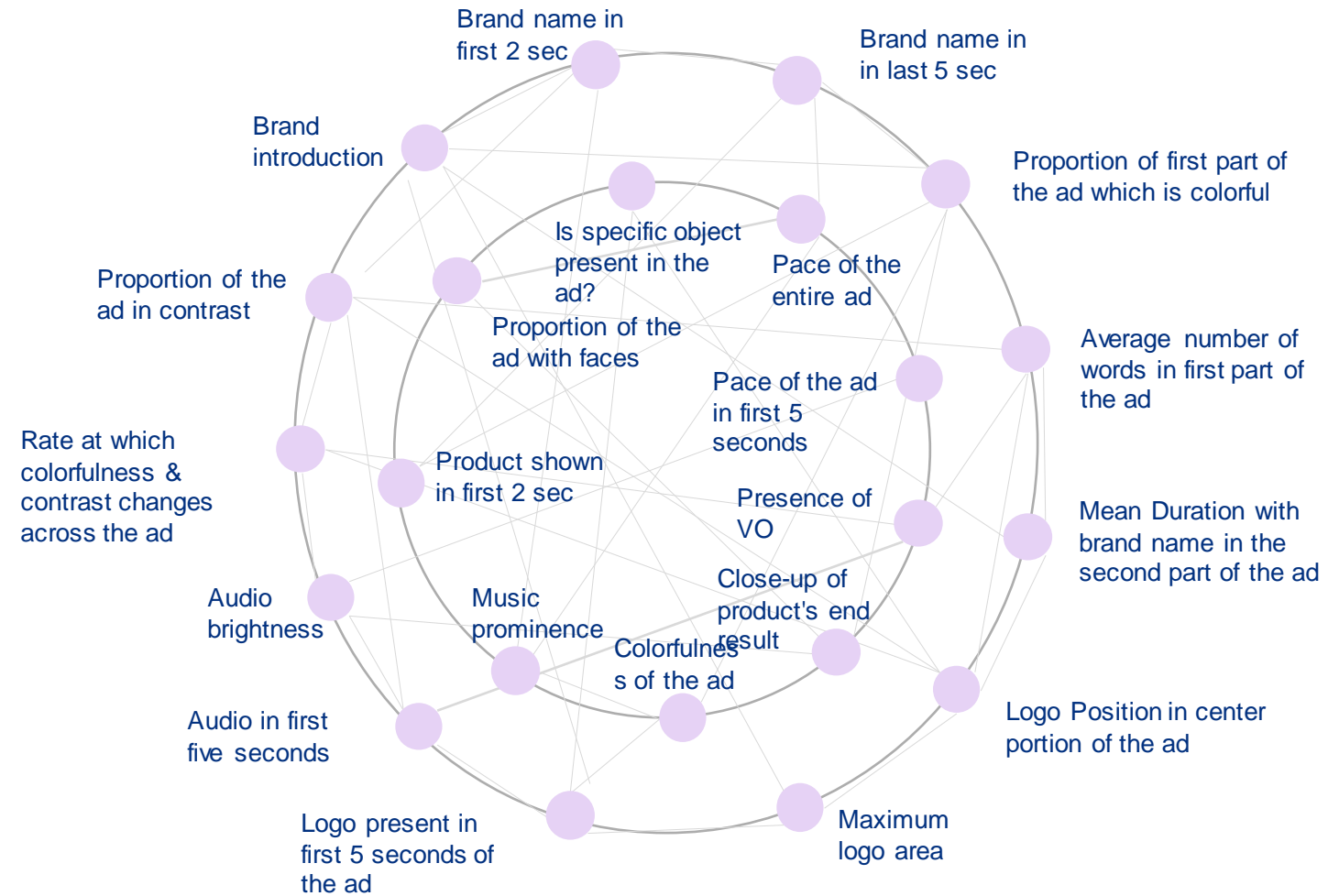
For any new ad:

- Our AI tools systematically decomposes each ad into a sequence of frames
- The machine extracts up to 20,000 features from the video file using AI video processors
- Inputs them into machine-learning models trained on the Link database
- Predicts the ad's percentile score on creative effectiveness metrics



Creative effectiveness through Link AI identifies interconnections (on top of presence) of specific features

We have more than **20,000 features** included in our Artificial Intelligence model from 250k ads tested globally



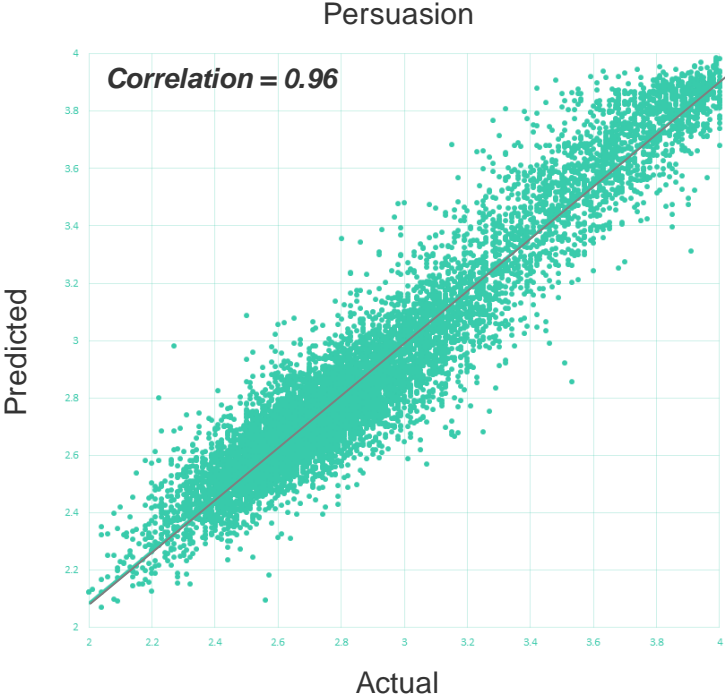
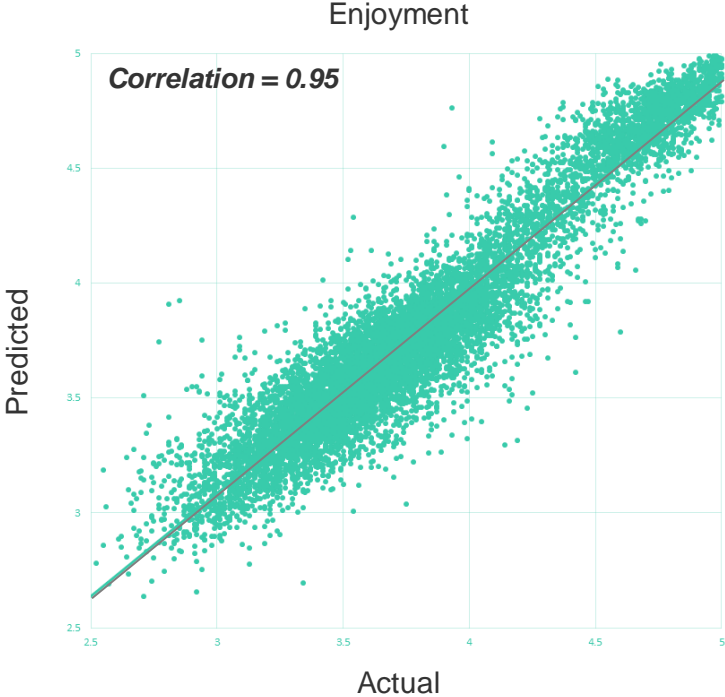
Link AI validations bring confidence to the market

R&D client test partners



Strong correlation to survey on KPIs

Predicted vs. actual creative test score for Branding, Enjoyment, Persuasion



Link AI is part of an agile creative testing suite on KANTAR MARKETPLACE

The image shows a screenshot of the Kantar Marketplace website. The main heading is "Kantar Marketplace solutions" with a "Request a demo" button in the top right. Below the heading are four colored boxes with icons: a purple box with concentric circles, a red box with overlapping circles, an orange box with curved lines, and a yellow box with a bar chart. The first box is titled "Ad testing and development" and describes testing TV, digital, print, and outdoor advertising, with a "View solutions" link below. A modal window titled "Choose your media" is overlaid on the page, containing two columns of options: "Link AI for TV" and "Link AI for Digital". Each column lists three benefits and has a "Select" button at the bottom.

Kantar Marketplace solutions [Request a demo](#)

Ad testing and development
Test your TV, digital, print and outdoor advertising.
[View solutions](#)

Choose your media

Link AI for TV

- ✓ Get quick predictions on the strength of your TV ads
- ✓ Optional in-depth creative performance diagnostics to help optimise your ad
- ✓ Serviced and Self-Serve options

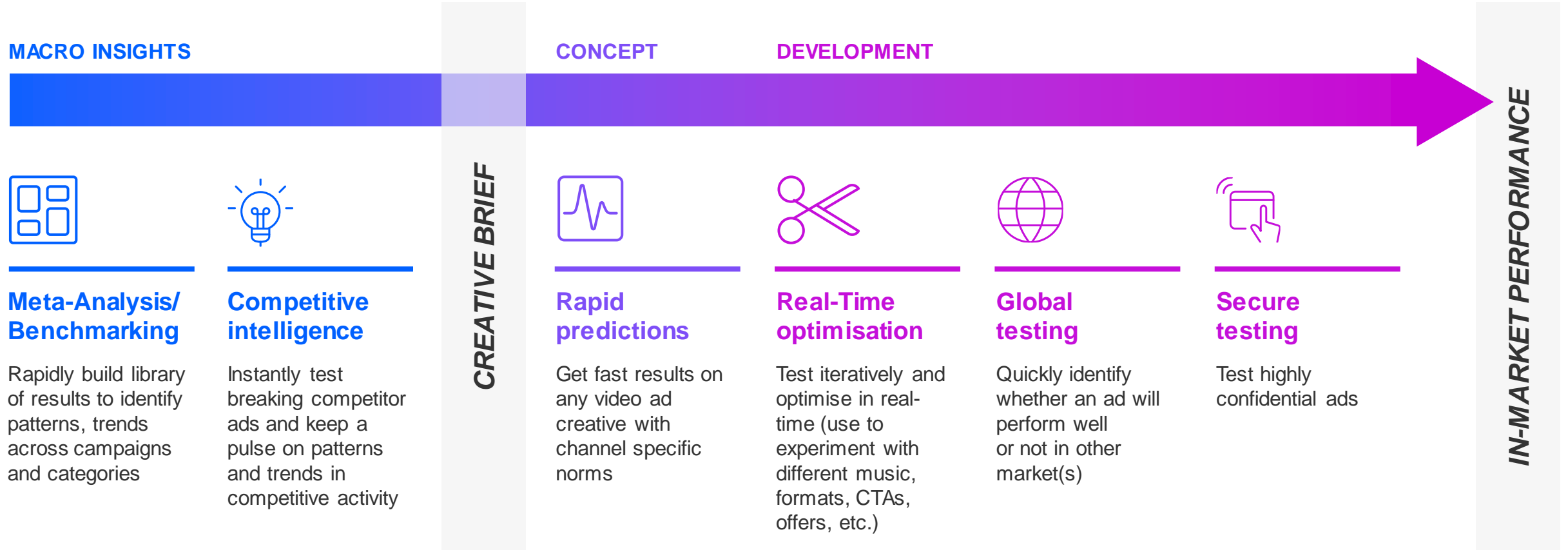
Select

Link AI for Digital

- ✓ Get quick predictions on the strength of your digital ads
- ✓ Test Facebook, YouTube skippable and non-skippable, online video and TikTok (UK and US only) ads
- ✓ Serviced and Self-Serve options

Select

AI creative testing creates new ways to gain insights throughout the creative process and improve advertising ROI



LEARN: Batch testing for creative meta-analysis or benchmarking

Rapidly build library of results to identify patterns, trends across campaigns and categories

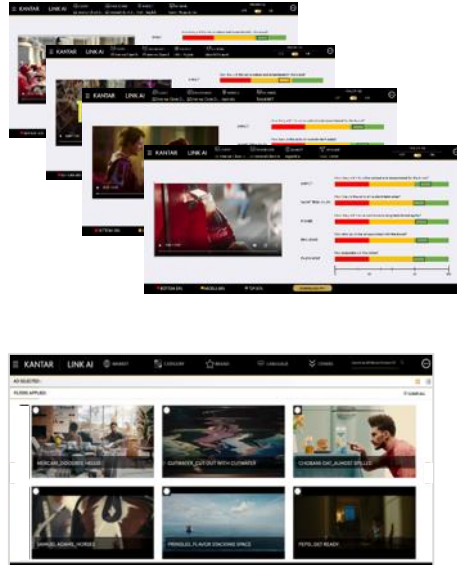
Tag

Tag ads on creative elements coding frame

	Ad List & Creative Tags	Creative Element 1	Creative Element 2	Creative Element 3
Campaign A	Ad 1	Yes	No	Yes
	Ad 2	No	Yes	Yes
	Ad 3	Yes	No	No
	Ad 4	No	Yes	No
	Ad 5	Yes	No	Yes
Campaign B	Ad 1	No	Yes	Yes
	Ad 2	Yes	No	No
	Ad 3	No	Yes	No
C	Ad 1	Yes	No	Yes

Test

Test each ad for performance metrics



Collate

Collate ad performance on creative KPIs using dashboard export button

	Link AI Scores	Creative KPI 1	Creative KPI 2	Creative KPI 3
Campaign A	Ad 1	71	87	49
	Ad 2	36	45	41
	Ad 3	46	52	50
	Ad 4	26	26	44
	Ad 5	58	71	46
Campaign B	Ad 1	60	90	64
	Ad 2	49	61	33
	Ad 3	24	83	78
C	Ad 1	78	53	52

Analyse

Analyse based on learning agenda – category creative dynamics, creative drivers, etc.

Example of creative insights:

- Ads that incorporate creative element 1 are twice as likely to score in the top 20th percentile on creative KPI 1 than ads that do not
- The top 10 ads in creative KPI 2 all had creative element 2
- Ads that incorporate both creative elements 2 and 3 are twice as likely to score in the top 10th percentile on creative KPI 3 than ads that incorporate just one or none of the creative elements

Case in point

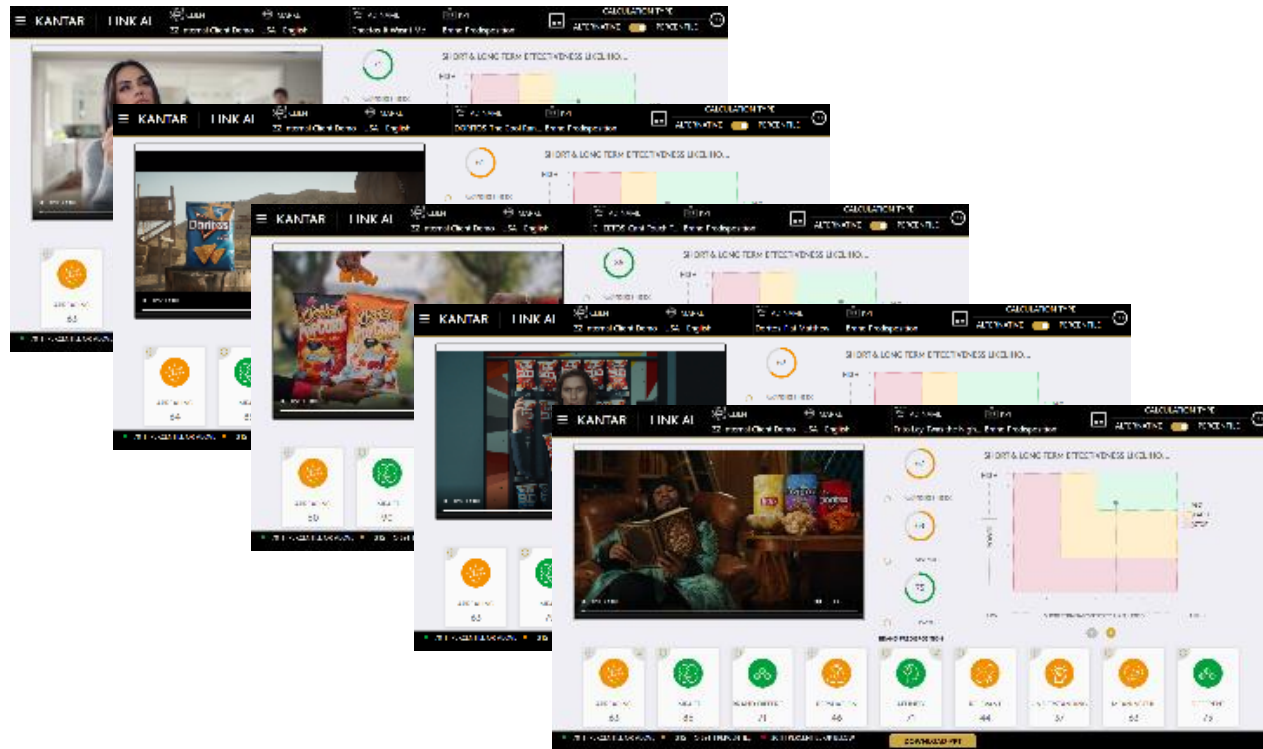


Google has used Link AI to test over 11,000 ads in one month, enabling analysis at scale and validation that ads following their ABCD playbook for building effective creative yielded a significant lift in short-term sales likelihood and long-term brand contribution¹.

Note that creative meta-analysis using Link AI can start at as few as 30 ads.

LEARN: Competitive intelligence on demand

Test breaking competitor ads and keep a pulse on patterns and trends in competitive activity



Link AI can test and benchmark competitor ads against robust creative effectiveness norms

- Test competitor ads across brand pre-disposition, engagement, and awareness metrics
- Directly compare and benchmark your ads against the competition
- Create a library or archive of competitor ads in the Link AI dashboard
- Easily download the data for meta-analysis to analyse trends and for strategic inputs on new campaign development

Case in point



Whirlpool has used Link AI for over the past year to evaluate competitive ads as they break across multiple categories.

Creative trends from Link AI results were analysed against media trends from Kantar Media's Ad Insights platform for a more holistic view on competitor activity which informed advertising strategies for the next year.

OPTIMISE: Test iteratively and optimise throughout ad development process

With Analyser Module, the additional Link KPIs, diagnostic traces and emotion snapshot help identify ways to optimise the creative and improve overall performance

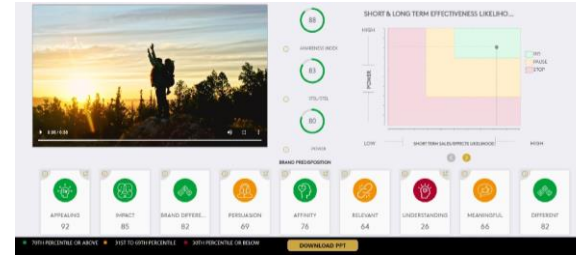
Digimatic



Rough cut



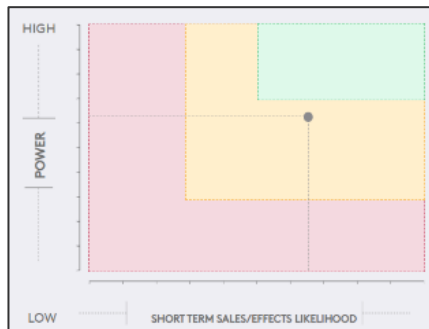
Finished film



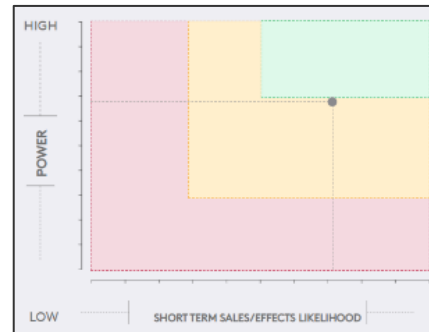
Case in point



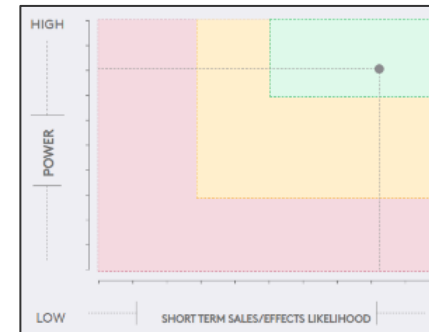
Publicis used Link AI + Analyser throughout the creative development process to test iteratively and optimise quickly. The Analyser module offered the diagnostic measures needed to help the agency identify areas for improvement and measure the incremental improvement from edits along the way.



Average



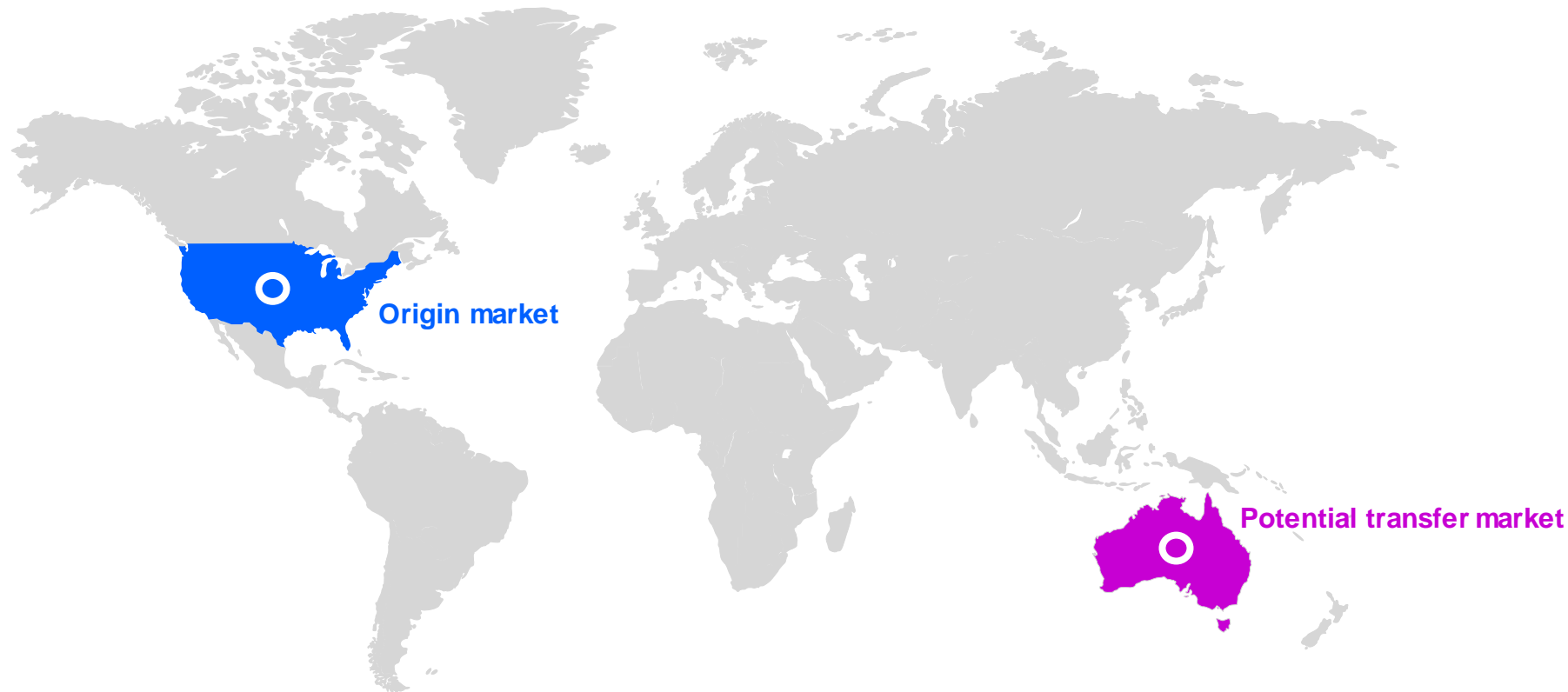
Borderline



Best

TRANSFER: Global testing to check if an ad will perform in another market

With coverage for 80 markets in Link AI for TV and 23 markets in Link AI for Digital, predict whether an ad will transfer to other markets effectively



Case in point

The Coca-Cola logo in its signature red script font.

The Coca-Cola Company has used Link AI to check on ad performance in multiple markets, maximising advertising ROI and saving creative time and production dollars by extending the use of best creatives in more markets and sharing creative best practices globally.

MEASURE: More testing = more insight = more effectiveness



Case in point



Since 2021 Kantar's AI-based Creative Testing solutions have enabled Unilever to test more than 1,500 Digital and more than 500 TV ads, the majority of which would not otherwise.

1

Before campaign development:

Get alignment on the unique message and positioning that will bring your brand to life.

2

During campaign development:

Get the content right to unleash short- and long-term effectiveness.

3

While the campaign is live:

Optimize your media ROI in a granular and actionable way.

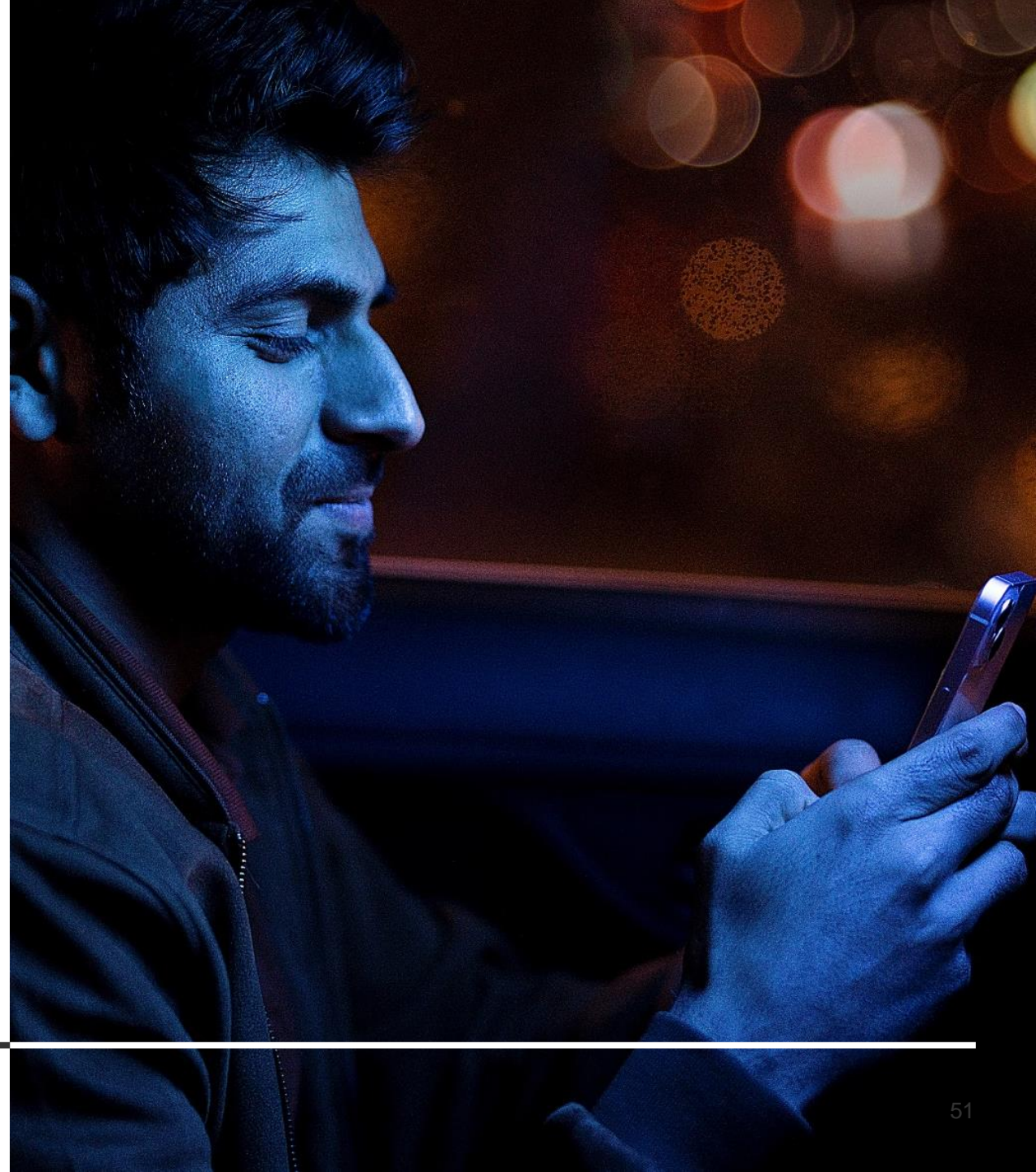
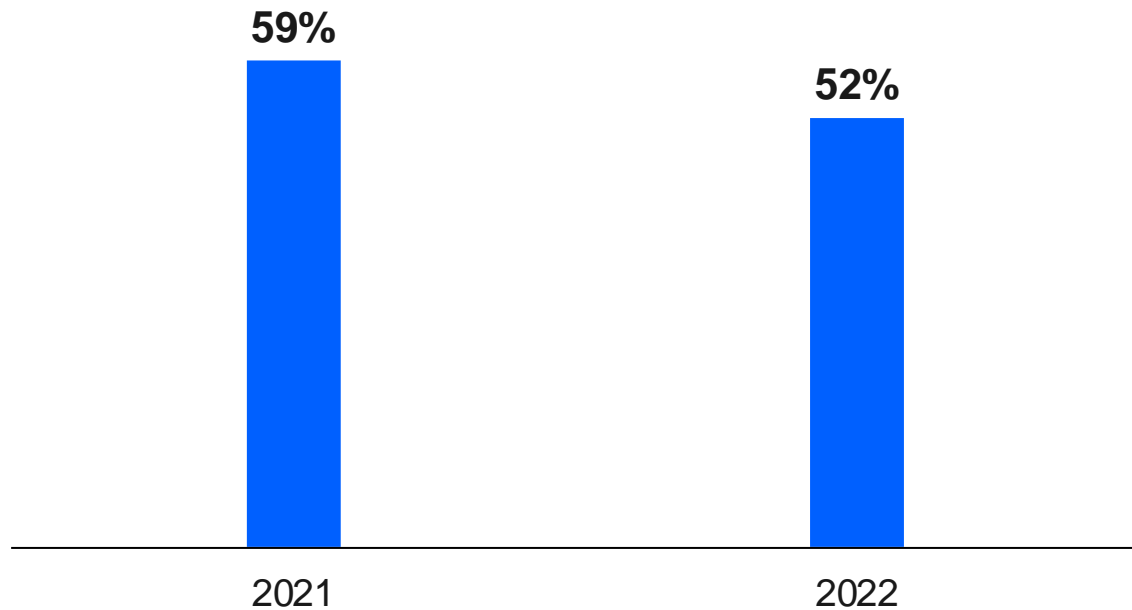
MY POLL

Are you confident about your media mix?

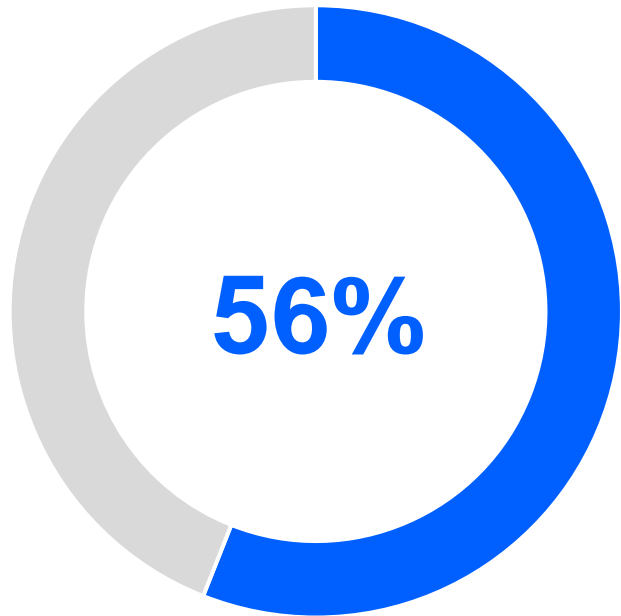
- Very confident
- Confident
- Not sure
- Rather not
- Not at all

In an increasingly uncertain world marketers' confidence in their organisation's media mix has dropped

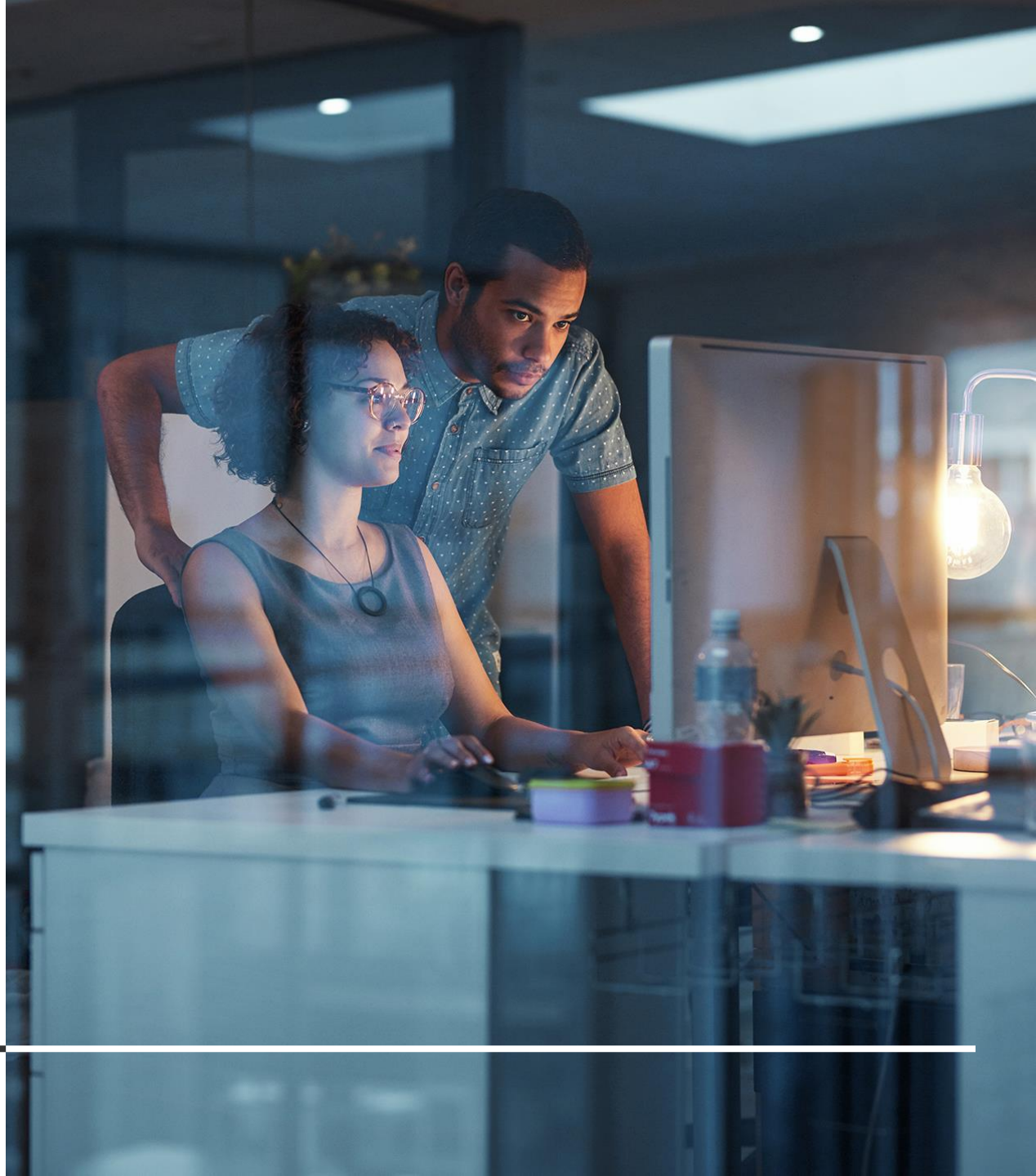
Confident organisation has optimal media mix
(Top 2 Box) 2022



The majority of advertisers are concerned about the loss of cookies



of advertisers concerned with ability to measure digital in cookie-less world



We have also seen greater emphasis on understanding the role that ad spend supports in future brand sales




AirBnB made the decision to vary its marcomms activity in 2021 after admitting that it had previously favoured performance channels at the expense of brand building



Airbnb says 'full funnel approach' to marketing is driving 'strong' ROI

After posting its first ever quarterly profit, Airbnb says it's pleased with the payoff from its marketing spend in the last year with an improved ROI.

By Molly Innes | 10 May 2023

Share this article   

Our marketing measurement clients share common challenges

1



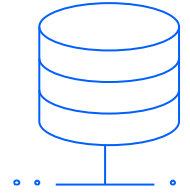
How to balance the need for sales today with long-term demand creation?

2



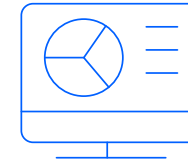
How do we account for creative impact?

3



How can we make the data collection process easier?

4



How can we quantify and then use the results at both a strategic and tactical level?

Our marketing measurement clients share common challenges

1



How to balance the need for sales today with long-term demand creation?

2



How do we account for creative impact?

3



How can we make the data collection process easier?

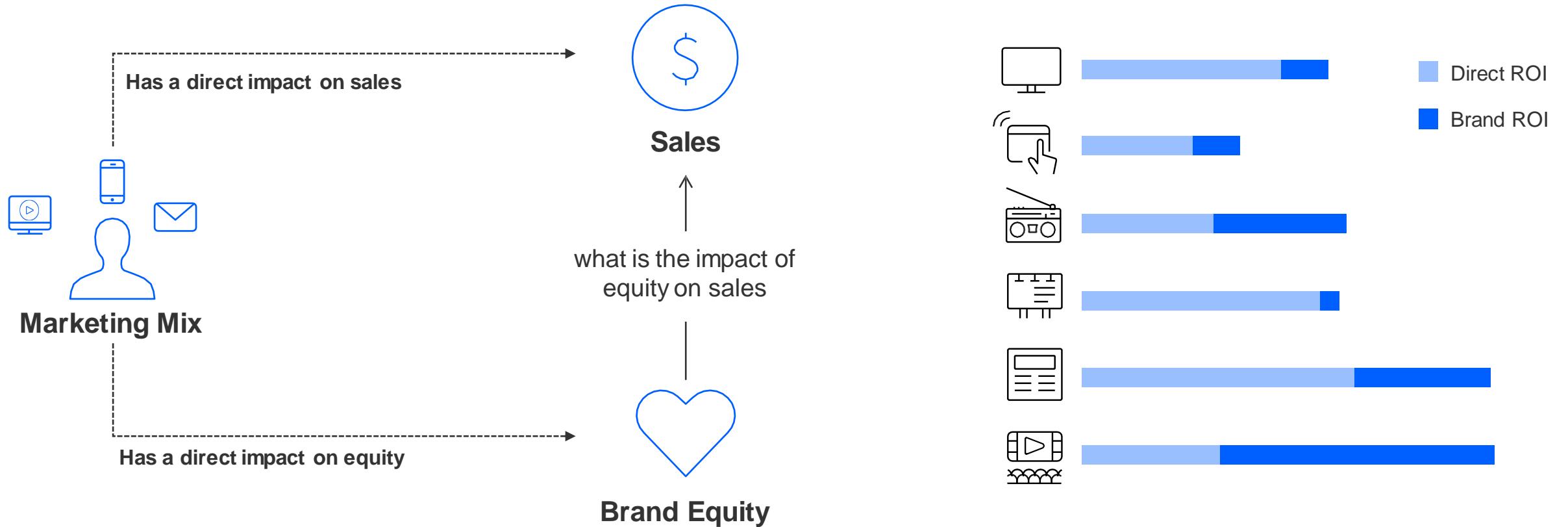
4



How can we quantify and then use the results at both a strategic and tactical level?

Integrating sales and brand goals simultaneously within Kantar Unified Marketing Measurement & Optimization (UMMO) framework

Measure, predict and optimize marketing levers including indirect effects



Our marketing measurement clients share common challenges

1



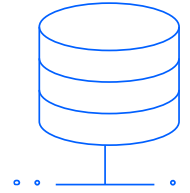
How to balance the need for sales today with long-term demand creation?

2



How do we account for creative impact?

3



How can we make the data collection process easier?

4



How can we quantify and then use the results at both a strategic and tactical level?

API connections and automated validation checks deliver speed and accuracy for nimble responses with actionable insights

Data Ingestion

Granular Data

- Media (by publisher/placement)
- Sales
- **Brand health metrics**
- **Creative Quality**
- Digital behaviors
- Macro economic



Customer data *API access to all documented...*

Media Platforms

 Google Analytics	 Google AdWords
 DoubleClick Campaign Manager	 adform
 DoubleClick Bid Manager	 YouTube Analytics
 facebook Ads Insights	 facebook Page Insights

...and more

Data Platforms

 amazon S3	 box
 ORACLE	 hadoop
 SharePoint	 snowflake
 Microsoft Azure	 Google Big Query

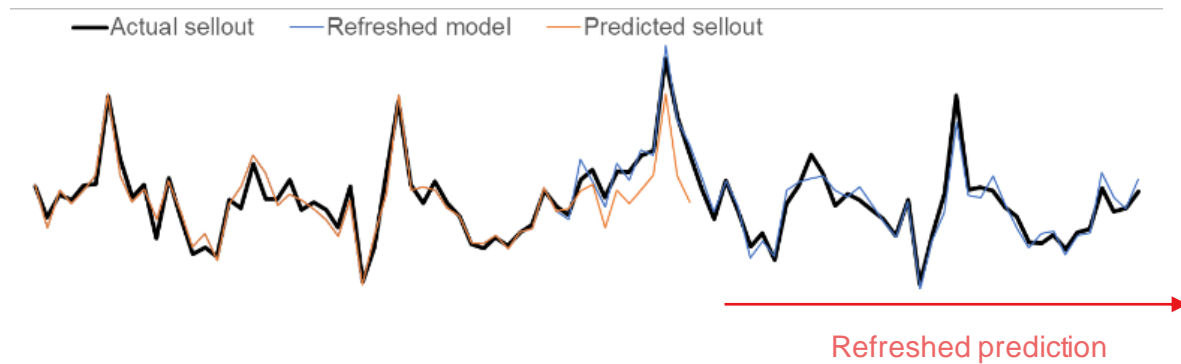
...and more

+ 400 different connections

AI-driven process of media effectiveness and efficiency assessment on a continuous basis

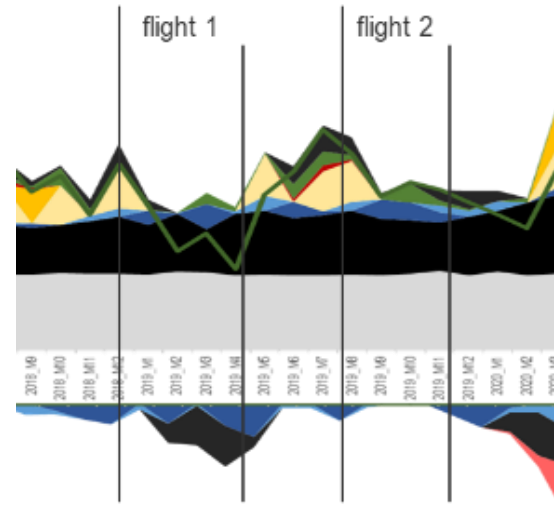
Accurate decisions on a continuous basis

Model is continuously refreshed through AI-treated data streams to improve predictive power and incorporate new parameters periodically



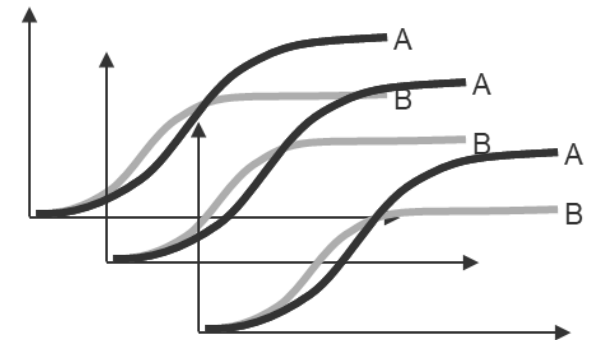
Modelling and insights

Measurement of media efficiency based on probability density



Optimising media allocation

Prediction leveraging contribution, ROIs, saturation curves for each media tactic at a given point of time by means of deep learning algorithm



Our marketing measurement clients share common challenges

1



How to balance the need for sales today with long-term demand creation?

2



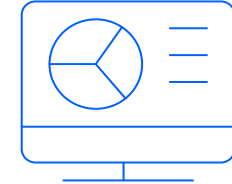
How do we account for creative impact?

3



How can we make the data collection process easier?

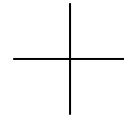
4



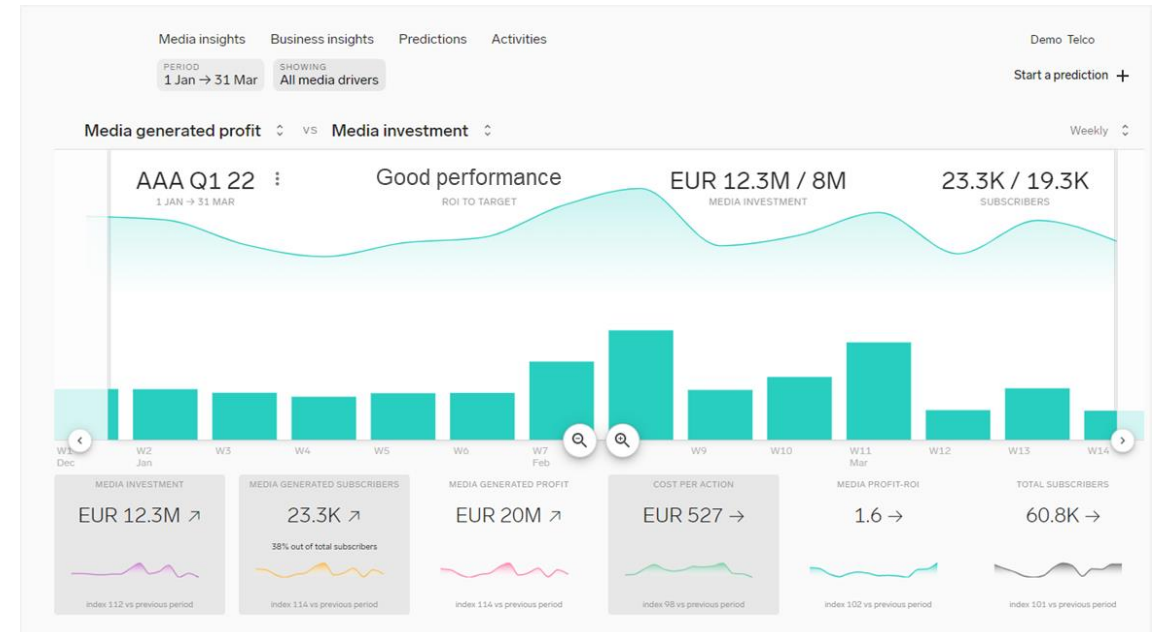
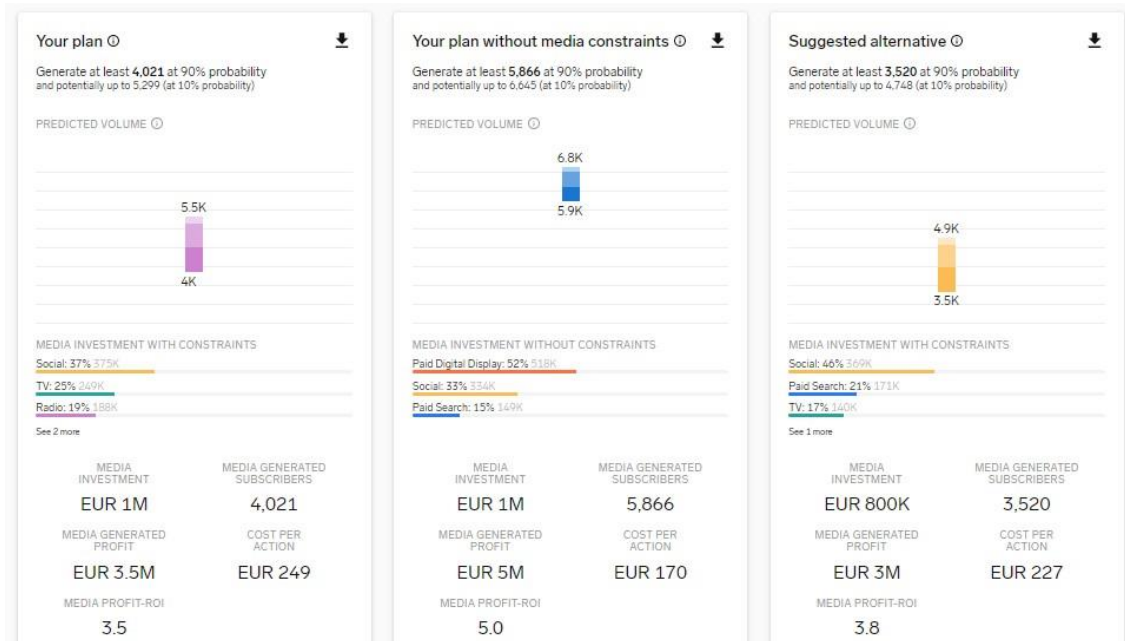
How can we quantify and then use the results at both a strategic and tactical level?

Quantifying and then leveraging the results at both a strategic (budget) and tactical (campaign) level

STRATEGIC BUDGET ALLOCATION
 Scenarios, simulations, optimal paths for growth

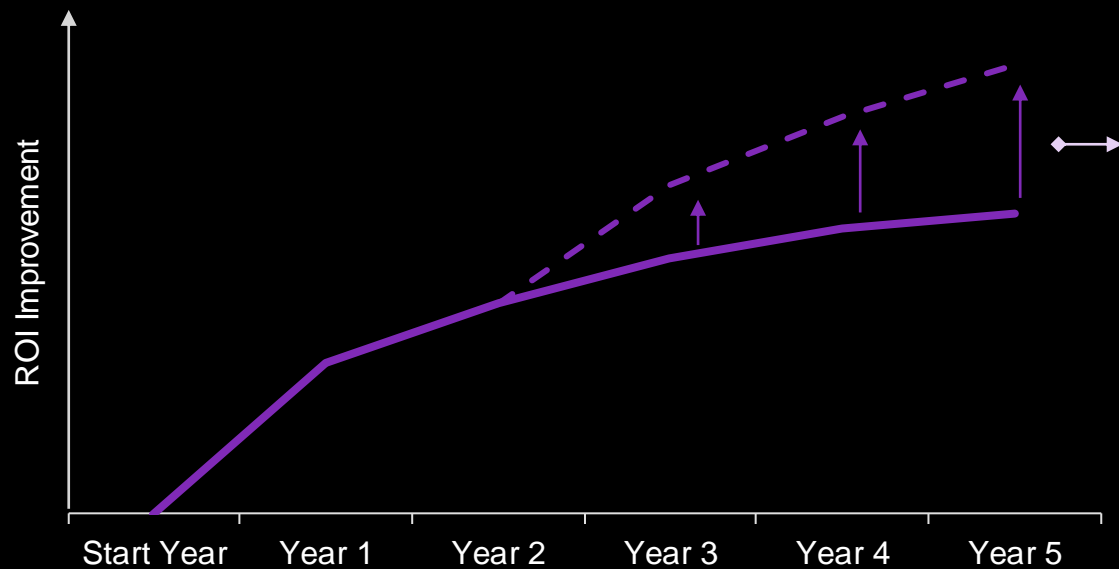


TACTICAL ACTIVATION
 In-flight corrections, campaign plan activation



UMMO uses machine learning to unlock insights from an expanded set of data sources with deeper variation in attributes

ROI improvement curve



Added ROI optimization opportunities

Media Granularity

- Campaign types
- Format & placement
- Buying tactics
- Publisher level

Holistic View

- Portfolio analysis
- Allocation across products
- Media/marketing long-term impact

Understanding Content

- Messaging
- Formats
- Creatives
- Product benefits
- Funnel

Let's focus on Creative Quality impact

Maximize media effectiveness by elevating creative quality

1



How to balance the need for sales today with long-term demand creation?

2



How do we account for creative impact?

3



How can we make the data collection process easier?

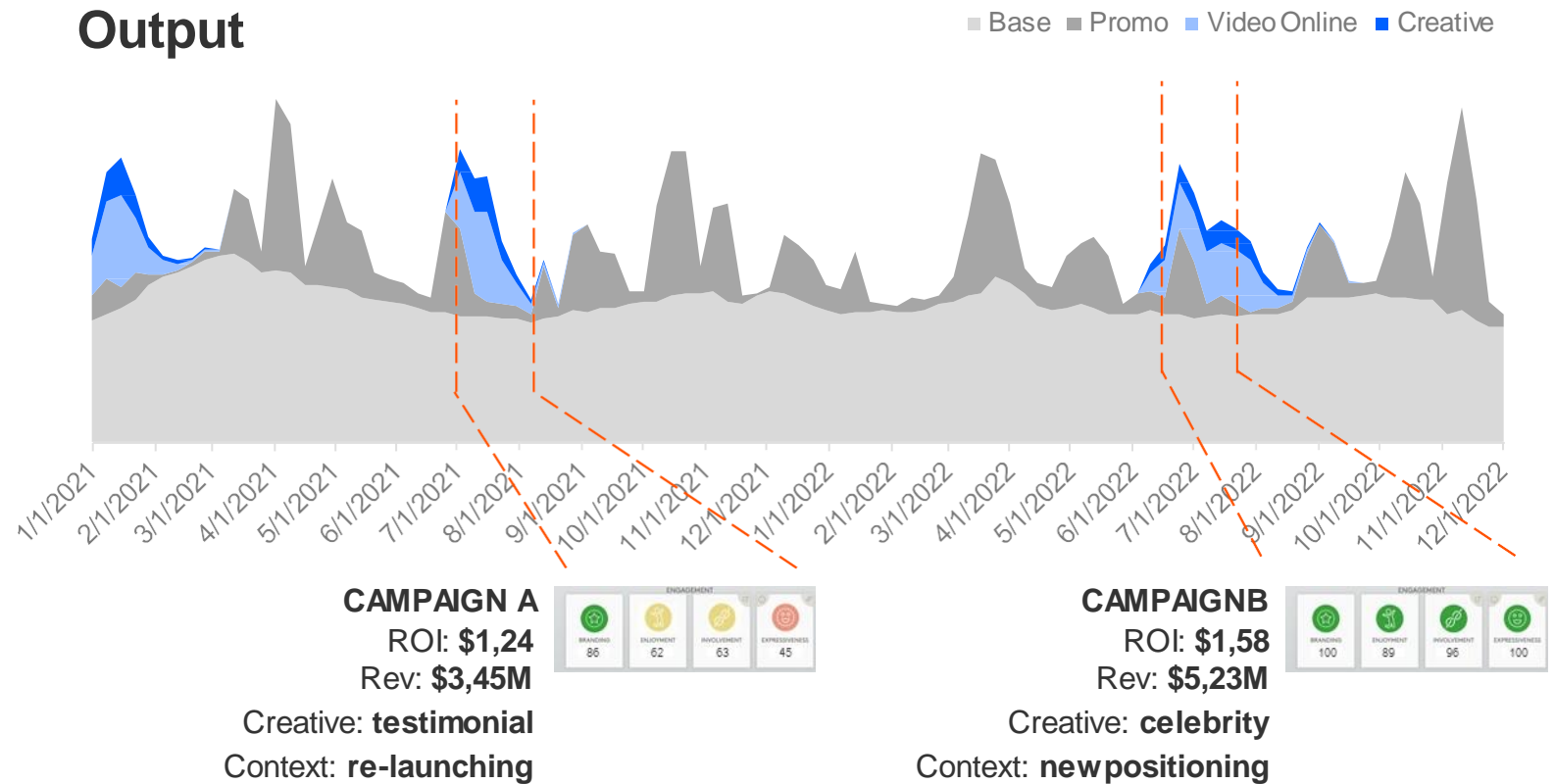
4



How can we quantify and then use the results at both a strategic and tactical level?

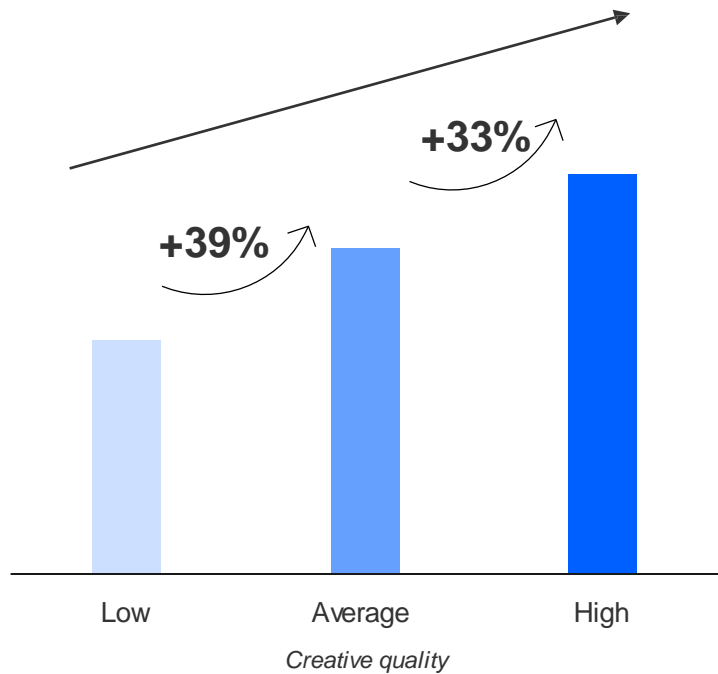
UMMO model isolating creative quality from media performance

Touchpoints weighted by the creative score obtained

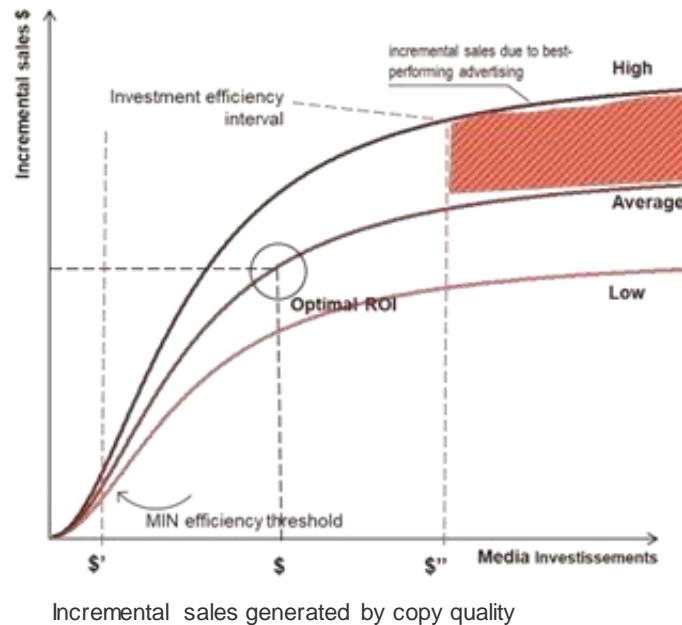


Budget related recommendations considering copy impact

Creative quality as an essential lever for optimizing your business



The potential for better allocation of investments by content



A significant new business opportunity

What TV budget* to generate sales of €500 k

If high creative quality copy	If moderate quality copy	If low creative quality
100	117	140

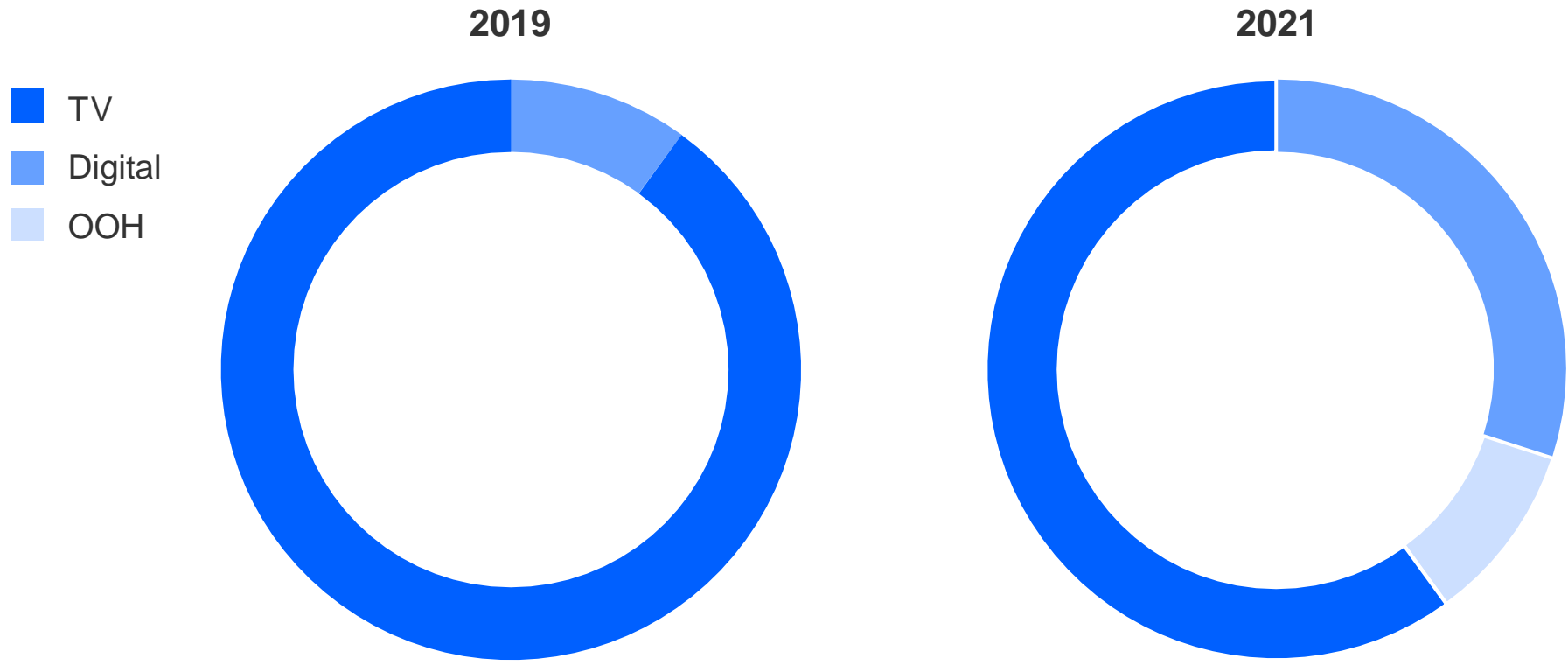
Investment gain with a high creative quality copy

+40%

Marketing Mix
Modelling: Optimise
KFC media strategy

[KFC - Crispy - YouTube](#)

KFC: From a mono-media to a diversified media strategy



x2
CONTRIBUTION TO SALES

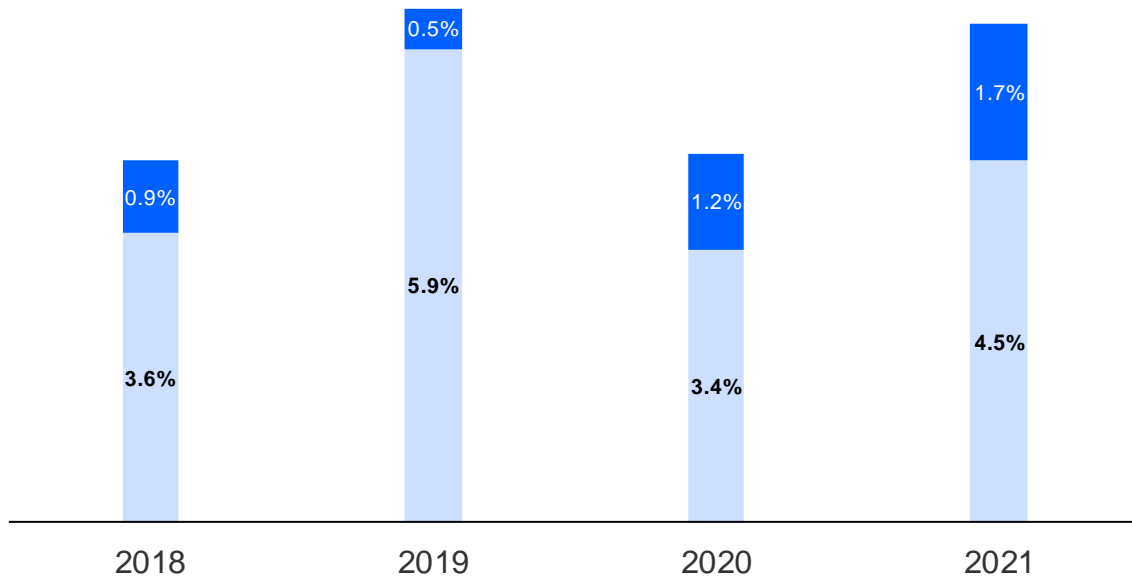
x2,5
CONTRIBUTION TO CONSIDERATION

x1,7
MEDIA ROI

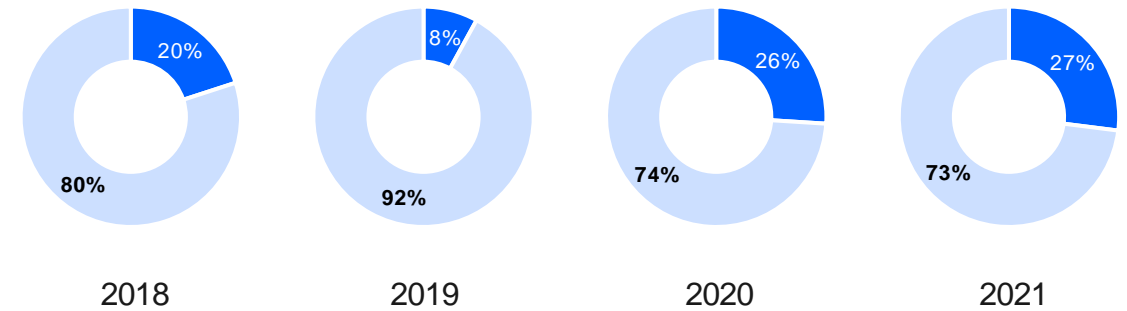
We were able to compare the budget allocated to the client's Media/Creative Agencies with their Sales contribution for each



TV Contribution to total sales



Shares of contribution generated by TV



TV Creative quality

**A game changing brand platform
resulting in short-term sales and
brand building**

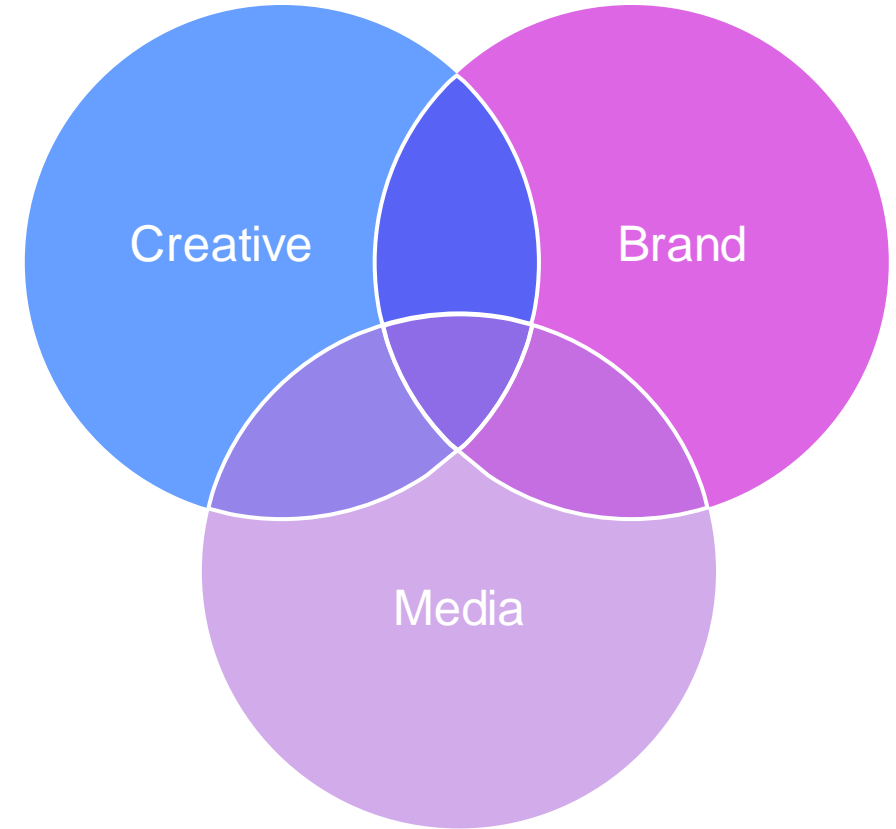
30% Creative quality sales contribution

x5 Brand building vs activation campaign ROI



UMMO: Our value proposition

“
Empower our clients to maximize media effectiveness, for both the buy and sell side, leveraging Kantar’s expertise in media, creative, and brand.”



Expertise empowered by tech:
Hamilton AI

Questions?



A close-up, low-angle shot of a person's face, focusing on their eyes and nose. They are wearing dark-rimmed glasses. The lenses of the glasses are reflecting a vibrant, multi-colored digital data visualization, resembling a network or data stream with blue, green, and red highlights. The background is a soft, out-of-focus gradient of light blue and white. The overall mood is technological and focused.

Key take-aways

1. Before anything, understand the structure of your brand.
2. During development, don't guess. Test in 15min & optimize.
3. When live, granularly optimize your media plan in real time



Thank you!

To learn more about these and other Kantar solutions, please contact us [here](#)